

Part 573 Safety Recall Report

22V-645

Manufacturer Name : Dennis Eagle Inc.

Submission Date : SEP 24, 2023

NHTSA Recall No. : 22V-645

Manufacturer Recall No. : FSI1647 - CP011



Manufacturer Information :

Manufacturer Name : Dennis Eagle Inc.

Address : 2101 47th Street

Sarasota FL 34234

Company phone : 201 9463

Population :

Number of potentially involved : 146

Estimated percentage with defect : 4 %

Vehicle Information :

Vehicle 1 : 2021-2022 Dennis Eagle Proview Dual Steer

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : The recall is applicable to all dual steer vehicles, single steer vehicles do not have this part fitted

Production Dates : JAN 03, 2021 - AUG 26, 2022

VIN Range 1 : Begin : 1D92BGGB1LG791036 **End :** 1D92EGGB4MG791105 Not sequential

Description of Defect :

Description of the Defect : A steering cross shaft fitted between two bevel boxes was not fitted correctly on the L/H side, the universal joint parted from the bevel box.

FMVSS 1 : 204 - Steering control rearward displacement

FMVSS 2 : NR

Description of the Safety Risk : If you were driving the truck from the R/H side you could lose steering

Description of the Cause : A steering cross shaft fitted between two bevel boxes was not fitted correctly, the fitter didn't remove the pre fitted nut and bolt before fitting the shaft which meant it did not slide all the way home before being tightened up.

Identification of Any Warning that can Occur : You would feel play in the steering wheel

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

DE Inc took a phone call 8/25/22 from a dealer describing what had happened whilst he was driving the truck, he noticed that the R/H steering wheel had stopped turning when the L/H steering wheel was being turned. They stripped the vehicle down, found the problem and rectified the issue

9/12/23 - Dealer reported failure of R/H steering wheel had stopped turning when the L/H steering wheel was being turned, the failure was on a vehicle outside of the campaign , it was only built a week after the last vehicle to be on the campaign, it should have been checked before leaving our summerville plant but was obviously missed. We have now opened up the campaign to include everything that left site on or before 9/13/23. Stricter checks are now in place in plant.

Description of Remedy :

Description of Remedy Program : All trucks to be inspected and reworked as per Technical Instruction TI224, there will be no down time.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : As soon as the phone call was taken actions were put in place at the DE Inc production facility to inspect and rectify any vehicles on site and put in place a care point for this part of the production process

Recall Schedule :

Description of Recall Schedule : TI224 to be sent to dealers, customers to be informed.

Planned Dealer Notification Date : SEP 06, 2022 - SEP 09, 2022

Planned Owner Notification Date : SEP 09, 2022 - SEP 30, 2022

* NR - Not Reported