OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-626

Manufacturer Name: Kia America, Inc. Submission Date: SEP 29, 2022 NHTSA Recall No.: 22V-626 Manufacturer Recall No.: SC247



Manufacturer Information:

Manufacturer Name: Kia America, Inc.

Address: 111 Peters Canyon Road

Irvine CA 92606

Company phone: 800-333-4542

Population:

Number of potentially involved: 36,417 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2020-2022 Kia Telluride

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: GAS

Descriptive Information: Certain 2020-2022 model year Telluride vehicles manufactured from January 9, 2019 to August 12, 2022 equipped with a Genuine Kia 4-pin tow hitch harness accessory

supplied by Mobis Parts America.

The recall population was determined by a review of vehicle production and part sales records. Kia installed the 4-pin tow hitch harness as a port-installed option (PIO) for the 2020MY Telluride. The 4-pin tow hitch harness was discontinued as a port-installed option at the end of the 2020MY Telluride production. Kia installed a 7-pin tow hitch harness as a PIO beginning with the 2021MY Telluride. A total of 27,744 model year 2020 Telluride vehicles are equipped with a port-installed 4-pin tow hitch harness. Based on parts sales data, a total of 8,673 4-pin tow hitch harnesses were sold to Kia dealers for potential installation as a dealer installed option (DIO). Although exact VINs are unknown, these DIOs could have been installed in a 2020-2022MY Telluride vehicle. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates: JAN 09, 2019 - AUG 12, 2022

NR End: NR VIN Range 1: Begin: Not sequential

Description of Defect:

Description of the Defect: A fire may occur in the area of the tow hitch harness module while driving or

while the vehicle is parked with the ignition off. Foreign material and moisture contamination on the tow hitch harness module printed circuit board (PCB) may result in an electrical short circuit, thereby increasing the risk of a tow hitch harness module fire. The origin of PCB contamination is currently

unknown but is under investigation.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A fire increases the risk of injury

Description of the Cause: Foreign material and moisture contamination on the tow hitch harness module

printed circuit board (PCB). Kia is still investigating origin of PCB

contamination.

Identification of Any Warning None

that can Occur:

Involved Components:

Component Name 1: TOW HITCH HARNESS

Component Description: TOW HITCH HARNESS (4-pin)

Component Part Number: S9F67-AC000

Component Name 2: TOW HITCH HARNESS

Component Description: TOW-HITCH HARNESS (4-pin)

Component Part Number: S9F67-AC001

Supplier Identification:

Component Manufacturer

Name: Mobis Parts America Address: 10550 Talbert Avenue Fountain Valley California 92708

Country: United States

Chronology:

See attached document titled "2020-2022MY Telluride Tow Hitch Harness Chronology"

Description of Remedy:

Description of Remedy Program: [Final remedy is still under evaluation. However, all owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. As an initial remedy, dealers will install a new fuse with a different capacity to address the fire risk while vehicle is in operation or parked. Customers are advised to park their vehicle outside and away from structures until the recall repair is conducted.

> Kia will notify certain 2020-2022MY Telluride owners regardless of whether their vehicle was equipped with 4-pin or 7-pin tow hitch harness as a PIO in effort to capture those vehicles that may have had a 4-pin trailer tow harness installed as a dealer installed option.

> Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 10, 2022.]

Kia dealers have been advised not to sell the 4-pin tow hitch harness and to return any unsold harnesses to Kia America.

from Recalled Component:

How Remedy Component Differs [The initial remedy component has a different capacity fuse.]

Identify How/When Recall Condition The 4-pin tow hitch harness was discontinued as a port-installed option was Corrected in Production: (PIO) beginning with the 2021MY Telluride. Beginning with the 2021MY Telluride, only the 7-pin tow hitch harness was installed as a PIO.

Recall Schedule:

Description of Recall Schedule: The dealer notification is scheduled to start and end on October 10, 2022 and the owner notification is scheduled to begin and end on October 14, 2022.

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Planned Dealer Notification Date : OCT 10, 2022 - OCT 10, 2022 Planned Owner Notification Date : OCT 14, 2022 - OCT 14, 2022

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573