

Part 573 Safety Recall Report

22V-604

Manufacturer Name : Keystone RV Company

Submission Date : AUG 09, 2022

NHTSA Recall No. : 22V-604

Manufacturer Recall No. : 22-434



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 20,220

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Dutchmen Aspen Trail

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Aspen Trail model count 1522

Production Dates : MAR 03, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDTATN2XN8923694 End : 4YDTATH14NJ924870 ☒ Not sequential

Vehicle 2 : 2022-2022 Keystone Carbon

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Carbon model count 416

Production Dates : JAN 18, 2022 -JUN 23, 2022

VIN Range 1 :Begin : 4YDFCNT22NR805381 End : 4YDFCNT23NR805812 ☒ Not sequential

Vehicle 3 : 2022-2022 Dutchmen Coleman

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Coleman model count 4948

Production Dates : MAR 03, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDTCMJ24NH940948 End : 4YDTCMM23NM947019 ☒ Not sequential

Vehicle 4 : 2022-2023 Keystone Bullet

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Bullet model count 1320

Production Dates : JAN 21, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDTBLJ23ND433673 End : 4YDTBLK22NT436083 ☒ Not sequential

VIN Range 2 :Begin : 4YDTBLJ29PT430074 End : 4YDTBLJ29PT430074 ☒ Not sequential

Vehicle 5 : 2022-2022 Dutchmen Colorado

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Colorado model count 265

Production Dates : MAR 11, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDTC0N24N8950639 End : 4YDTC0N26N8950903 ☒ Not sequential

Vehicle 6 : 2022-2022 Keystone Cougar

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Cougar model count 2851

Production Dates : JAN 21, 2022 -JUN 23, 2022

VIN Range 1 :Begin : 4YDFCGP2XN2504341 End : 4YDFCGN21N2510550 ☒ Not sequential

Vehicle 7 : 2022-2022 Keystone Hideout

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Hideout model count 1221

Production Dates : JAN 28, 2022 -MAY 19, 2022

VIN Range 1 :Begin : 4YDTH1G19NW246704 End : 4YDTH1H16NW251714 ☒ Not sequential

Vehicle 8 : 2022-2022 Keystone Montana

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Montana model count 204

Production Dates : MAY 23, 2022 -JUN 21, 2022

VIN Range 1 :Begin : 4YDFM0T27N4703457 End : 4YDFM0T21N4703728 ☒ Not sequential

Vehicle 9 : 2022-2022 Keystone Outback

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Outback model count 304

Production Dates : MAY 05, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDT0BR28NW452437 End : 4YDT0BR29NW452740 ☒ Not sequential

Vehicle 10 : 2022-2022 Keystone Passport

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Passport model count 936

Production Dates : JAN 17, 2022 -JUN 09, 2022

VIN Range 1 :Begin : 4YDTPPJ29NK412945 End : 4YDTPPK24NK416142 ☒ Not sequential

Vehicle 11 : 2022-2022 Keystone Raptor

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Raptor model count 427

Production Dates : JAN 20, 2022 -JUN 22, 2022

VIN Range 1 :Begin : 4YDFRPV34NR800537 End : 4YDFRPV32NR801105 ☒ Not sequential

Vehicle 12 : 2022-2022 Keystone Retreat

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Retreat model count 141

Production Dates : MAR 16, 2022 - MAR 28, 2022

VIN Range 1 : Begin : 4YDTHRT29NW260180 End : 4YDTHRT21NW260321 ☒ Not sequential

Vehicle 13 : 2022-2022 Keystone Springdale

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Springdale model count 3983

Production Dates : JAN 17, 2022 - JUN 22, 2022

VIN Range 1 : Begin : 4YDTSGN2XN3106372 End : 4YDTSGG15NW109957 ☒ Not sequential

Vehicle 14 : 2022-2022 Keystone Sprinter

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Sprinter model count 792

Production Dates : JAN 18, 2022 - JUN 22, 2022

VIN Range 1 : Begin : 4YDFSTM22N1531202 End : 4YDFSTT23N1532747 ☒ Not sequential

Vehicle 15 : 2022-2022 Dutchmen Voltage

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Voltage model count 410

Production Dates : JAN 18, 2022 - JUN 22, 2022

VIN Range 1 : Begin : 4YDFVTW32NZ990647 End : 4YDFVTT23NZ991219 ☒ Not sequential

Vehicle 16 : 2022-2022 Dutchmen Yukon

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with 18' awnings and under
Yukon model count 480

Production Dates : JAN 18, 2022 -JUN 20, 2022

VIN Range 1 : Begin : 4YDFYKW21NZ980412 End : 4YDFYKR21NZ980891 ☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that vehicles in the recall population were built with a certain Lippert Electric Retractable Awnings, up to 18 feet in length, that the heat-welded seam may separate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during use or travel the welded seam on the fabric may separate, potentially allowing the awning fabric to become detached from the side of the vehicle and drop beyond normal operation; leading to an increased risk of personal injury.

Description of the Cause : The heat-welded seam is insufficient.

Identification of Any Warning that can Occur : The fabric is separating from the side of the unit.

Involved Components :

Component Name 1 : Awning

Component Description : Awning, multiple lengths

Component Part Number : V000211447, V000211460, V000211468, V000211487, V000231439,
V000247362, V000256341, V000295162, V000

Supplier Identification :

Component Manufacturer

Name : Lippert Components, Inc.

Address : 2703 College Ave

Goshen Indiana 46528

Country : United States

Chronology :

7-21-2022 – Keystone was informed by Lippert Components that a defect exists with certain awnings.
Investigation opened for scope and range.

8-4-2022 – Investigation concluded scope and range completed.

Description of Remedy :

Description of Remedy Program : The remedy is to repair or replace affected awning fabrics. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The affected awning fabrics (V000211447, V000211460, V000211468, V000211487, V000231439, V000247362, V000256341, V000295162, V000305579, V000309614, V000314860, V000314861, V000314862, V000315206, V000329687, V000329698, V000330573, V000330710, V000330713, V000330895, V000550272, V000550275, V000566887, V000566890, V000566892, V000589896, V000593681) will be repaired with an adhesive kit or replaced as needed.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : SEP 16, 2022 - SEP 16, 2022

Planned Owner Notification Date : SEP 16, 2022 - SEP 16, 2022

* NR - Not Reported