OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-571

Manufacturer Name: Jayco, Inc.
Submission Date: AUG 19, 2022
NHTSA Recall No.: 22V-571
Manufacturer Recall No.: 9901578



Manufacturer Information:

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

Population:

Number of potentially involved: 11,532 Estimated percentage with defect: 5 %

Vehicle Information:

Vehicle 1: 2022-2023 Jayco Eagle, Eagle HT, Jayflight, Jayflight SLX, North point, Pinnacle,

Seismic

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: Lippert components, Inc. provided a list of affected awnings purchased by Jayco Inc.

and our Regulatory Compliance Team determined the scope from our production

records.

Production Dates: JAN 17, 2022 - JUN 28, 2022

VIN Range 1: Begin: 1UJBC0BM2P1720050 End: 1UJCJSBVXN18K0103 ✓ Not sequential

Description of Defect:

Description of the Defect: Separation of welded seam at the fabric to coach interface.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: In extreme cases the fabric could detach from the coach rail and remain

attached to the awning frame. This could allow the awning to drop and extend beyond normal operation. An awning that drops or extends beyond normal

operation can increase the risk of injury.

Description of the Cause: Insufficient weld penetration in some areas between the fabric and the

adjoining PVC extruded track.

Identification of Any Warning A visible warning would include seeing a partial weld separation at the ends of

that can Occur: the awning roll along the coach.

Involved Components:

Component Name 1: Electric retractable awning

Component Description: Electric retractable awnings up to 18' in length

Component Part Number: 330895,314862,309614,322375,305579,309615,

309614, 322436, 330710, 332996, 0330713, 329687, 329699.

Supplier Identification:

Component Manufacturer

Name: Lippert Components, Inc.

Address: 3501 CR 6

Elkhart Indiana 46514

Country: United States

Chronology:

A formal notification sent from Lippert Components to Jayco Inc. on Monday, July 18, 2022 at 9:17 a.m. regarding Lippert Recall 22E-055. Lippert provided an excel file listing our affected purchases and shipment history of the awnings involved in the recall. On July 18, 2022 WIRC (Warranty and Incident Review Committee) elevated to CPAC (Corrective and Preventive Action Committee). On July 20, 2022 CPAC discussed the incident and elevated to SSC (Safety Steering committee). On July 28, 2022 SSC discussed the incident and voted to proceed with a recall.

Updated 8/19/22: Jayco received two warranty claims for awnings in the population that had partial separation at the weld seam and received one notice of property damage caused by a complete separation of the awning fabric at the weld seam.

Description of Remedy:

Description of Remedy Program: The remedy consists of Inspection, repair, or replacement of the awning

fabric. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will file

completion reports.

How Remedy Component Differs Remedied components will show no separation at awning fabric seam

from Recalled Component: once inspected, repaired, or replaced.

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Identify How/When Recall Condition The recall condition was corrected in production at LCI on 6/16/2022 by was Corrected in Production: Implementing and utilizing new processes.

Recall Schedule:

Description of Recall Schedule: Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date : SEP 02, 2022 - SEP 02, 2022 Planned Owner Notification Date : SEP 02, 2022 - SEP 02, 2022

* NR - Not Reported