

Part 573 Safety Recall Report

22V-562

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 02, 2022**NHTSA Recall No. :** 22V-562**Manufacturer Recall No. :** 69-1538**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 609

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Salem and Wildwood Fifth Wheels

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : A review of warranty claims revealed a trend beginning January of 2021 up to the week of July 25, 2022.

2021	SALEM SBF356QB	77	
2021	WILDWOOD WBF356QB	130	
2022	SALEM SBF356QB	153	
2022	WILDWOOD WBF356QB	249	
	Grand Total	609	

Production Dates : JAN 07, 2021 - MAY 31, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The awning rail may not be attached to a backer in the sidewall of the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The awning may detach from the vehicle while the vehicle is in transit, it may cause property damage, personal injury, or lead to a crash.

Description of the Cause : Manufacturing/Lamination moved the backer for the awning down but did not communicate to the awning installers.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Awning

Component Description : Awning

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On July 27, 2022, The manufacturing plant received a single complaint from a dealer. The manufacturing plant reviewed warranty claims and it revealed a trend beginning in January of 2021 up to the week of July 25, 2022

On July 28, 2022, Forest Rivers Office of Corporate Compliance and the manufacturing plant were able to determine the scope of vehicles.

On July 29, 2022, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to inspect for backers for the awnings securement. If backers are not located, the awning will be relocated to secure to backers.

What is the Forest River Customer Service Phone Number? (574)
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Salem & Wildwood
Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : The awning will now be installed into the backers on the sidewall to ensure securement.

Involved Component – Awning
P/N N/A

Identify How/When Recall Condition was Corrected in Production : The condition was remedied in the manufacturing plant the week of July 25, 2022 by installing the awning where the backers are located.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 11, 2022 - SEP 11, 2022

Planned Owner Notification Date : SEP 11, 2022 - SEP 11, 2022

* NR - Not Reported