OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-499

Manufacturer Name: Vermeer Manufacturing Company

Submission Date: AUG 07, 2023 NHTSA Recall No.: 22V-499 Manufacturer Recall No.: IK4266



Manufacturer Information:

Manufacturer Name: Vermeer Manufacturing Company

Address: 1210 VERMEER ROAD EAST

PO BOX 200 PELLA IA 50219-0200

Company phone: 641-628-3141

Population:

 $\begin{array}{cc} \text{Number of potentially involved:} & 25 \\ \text{Estimated percentage with defect:} & 100 \,\% \\ \end{array}$

Vehicle Information:

Vehicle 1: 2022-2022 Vermeer BC1800XL

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: There was an engineering change beginning with serial number 50150 to the

thickness of the pintle hitch material. Some brush chippers were assembled utilizing the improper length bolts. Bolt length was applicable to the previous thickness of the

pintle hitch material, so units assembled prior to serial number 50150 are not

affected.

Production Dates: JUN 16, 2022 - JUL 13, 2022

VIN Range 1: Begin: 1VRD15AG2N1050150 End: 1VRD15AG5N1050174 Not sequential

Description of Defect:

Description of the Defect: During manufacturing, improper length mounting bolts were installed

resulting in inadequate thread engagement of the pintle hitch mounting bolts.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Inadequate thread engagement may result in bolt failure leading to a pintle

hitch separation from the tongue/towbar possibly resulting in loss of control of the brush chipper and towing vehicle leading to an increased risk of a crash

resulting in injury or death.

Description of the Cause: NR
Identification of Any Warning NR
that can Occur:

Involved Components:

Component Name 1: Pintle Hitch Mounting Bolt Component Description: Screw-HCS-.75-10X2.00-GR8

Component Part Number: 235746001

Supplier Identification:

Component Manufacturer

Name: Wurth DMB Supply Address: 2300 Delaware Ave

Des Moines Iowa 50317

Country: United States

Chronology:

07/07/2022 - Field report/Quality Notification Form on BC1800XL 1VRD15AG7N1050161 submitted with photos complaining of short bolts on the pintle hitch. Some BC1800XL inventory on the Vermeer property in Pella were inspected by engineering and some units were found to have the incorrect length bolt. Ship hold was placed on BC1800XL units still at the factory by engineering.

07/08/2022 – Meeting between engineering and Product Safety to review data and issue. A determination was made that a product safety recall campaign will occur. No relevant warranty claims have been received, and no deaths or injuries have been reported.

Description of Remedy:

Description of Remedy Program: Field remedy kits will be provided to authorized Vermeer dealers to install. The kit will include instructions to replace the tongue and pintle bolts of proper length. Upon installation and receipt of field remedy kit warranty claim, dealers will be reimbursed for parts and labor. Owners will be notified of the potential safety risk and available field remedy kit by letter according to the product database records maintained by Vermeer. Vermeer pays for all parts and labor for product safety recalls regardless of whether the machine is still covered by its one-year standard limited warranty or whether the warranty has expired. Vermeer will reimburse a retail customer/machine owner when the owner has paid for a repair prior to the product safety alert field campaign. Owner must provide proof of repair. For an owner to obtain reimbursement, owner must inquire with an authorized, independent Vermeer dealer.

How Remedy Component Differs The remedy component will have correct 2.5 inch bolts in the tongue while

from Recalled Component: the recalls component will have 2 inch bolts.

Identify How/When Recall Condition Production updated the assembly instructions to check for 2.5 inch bolts was Corrected in Production: already. They are also are updating the last pintle configuration that still used 2 inch bolts to use 2.5 inch bolts so no more 2 inch bolts will be on

the assembly line in the future.

Recall Schedule:

Description of Recall Schedule: Dealer notification will begin 11-Aug-2022 by email with list of affected

machines in their area of responsibility. Owner notification letters will be

sent 25-Aug-2022 with translated items where necessary for their affected units. Dealer and owner notification will be sent out to all affected dealers and owners. Schedule will be within 60 days of defect

report filing.

Planned Dealer Notification Date: AUG 11, 2022 - AUG 11, 2022 Planned Owner Notification Date: AUG 25, 2022 - AUG 25, 2022

* NR - Not Reported