

Part 573 Safety Recall Report

22V-495

Manufacturer Name : Prevost Car (US) Inc.**Submission Date :** AUG 16, 2022**NHTSA Recall No. :** 22V-495**Manufacturer Recall No. :** SR22-310**Manufacturer Information :**

Manufacturer Name : Prevost Car (US) Inc.
Address : 260 Banker Road
 PLATTSBURGH NY 12901
Company phone : 999

Population :

Number of potentially involved : 30
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Prevost X3-45 Com
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : The population was determined based on the production period and location as it is a production issue.

The concerned vehicles are all MY2021 Prevost X3-45 Commuter buses manufactured during the indicated production dates. The recalled products are limited to these specific vehicles since they were the only ones equipped with the defective rear bench seat assembly.

A total of 30 MY2021 Prevost X3-45 Commuter vehicles are concerned by the recall.

Production Dates : DEC 02, 2020 - JAN 26, 2021

VIN Range 1 : Begin : NR **End :** NR Not sequential

Description of Noncompliance :

Description of the Noncompliance : On certain vehicles, one bolt that secures the rear bench seats' frame to the vehicle's body was not installed during the manufacturing process. One bolt is therefore missing in the rear passenger bench assembly.

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : If the vehicle is involved in a crash, the rear seats could separate from the vehicle's body. In this event, the passengers would be inadequately restrained, thus increasing the risk of injury. Prevost has not received any reports of death or injury associated with this defect. Therefore, we consider this as a proactive measure to protect the public from the potential risk

associated with this defect.

Description of the Cause : The final Prevost drawings of the wood panel used in the rear bench assembly were not distributed to the panel supplier. Consequently, the panels were missing a hole required for the installation of a bolt, and the bolt was not installed.

Identification of Any Warning that can Occur : There is no warning with this issue. The missing bolt is hidden under the seat's cushion.

Involved Components :

Component Name 1 : USSC GT TRANSIT

Component Description : Set of passenger seats

Component Part Number : 867942

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2022-06-09 Issue detected in production at the Plattsburg plant by Prevost's Quality Department.

2022-06-13 Retrofit R22028 was launched to inspect and add a bolt, if required, on the rear bench assembly. The retrofit concerns vehicles in production and in service.

2022-06-29 Case was presented on Volvo Product Safety Working Group (PSWG) to evaluate if there is a potential safety related issue.

2022-07-07 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a safety related defect and that a recall is needed.

2022-07-11 Safety Recall report submitted to authorities.

No warranty claims related to this issue. No other field reports, incidents, accidents, injury, or fatality were

reported.

Description of Remedy :

Description of Remedy Program : Prevost will inspect and, if required, install the missing bolt on the rear bench seats for all potentially affected vehicles. Letters will be sent to customers to inform them on how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. If a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How Remedy Component Differs from Recalled Component : The issue concerns an inadequately installed component, and not a defective component. After the remedy, the rear bench seats will be adequately installed in the vehicle by the addition of a bolt. This additional bolt distinguishes the recalled component's installation.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production on 2022-06-13 when the retrofit was launched. All vehicles in production were corrected prior to being delivered.

Recall Schedule :

Description of Recall Schedule : Note Prevost does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Planned Dealer Notification Date : AUG 22, 2022 - AUG 22, 2022

Planned Owner Notification Date : AUG 22, 2022 - AUG 22, 2022

* NR - Not Reported