

Part 573 Safety Recall Report

22V-482

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** OCT 07, 2024**NHTSA Recall No. :** 22V-482**Manufacturer Recall No. :** VS2LASTRE**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Company phone : 8777628267

Population :

Number of potentially involved : 24,359

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2018 Mercedes-Benz Metris

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The subject vehicles are fitted with P-metric tires for installation. When P-metric tires are used in MPV, truck, bus or trailers, FMVSS 110, 4.2.2.2 provides that each tire's maximum load rating is to be reduced by 1.10 before the manufacturer determines the maximum load ratings of the tires fitted to each axle.

The subject vehicles were certified with a maximum load rating for each tire of 775 kg (1708 pounds) or 1,550 kg (3417 pounds) combined, per axle. Under the procedure in FMVSS 110, S4.2.2.2, after reducing the maximum load rating by 1.1, the P-metric tires on the subject vehicles would have had a maximum load rating of 750 kg (1636 pounds) per tire and 1500 kg (3307 pounds) per axle. This value is slightly (50 kg or 110 pounds) below the GAWR for the front and rear axles.

According to specification, these tires are to be operated at a minimum pressure of 2.7 bar. Accordingly, they have a tire pressure reserve of 9% and a payload reserve of 6.5% at 1,550 kg axle load (1650 kg to 1550 kg) instead of the specified 10%.

Production Dates : MAR 31, 2015 - SEP 29, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that in certain Mercedes-Benz Metris vehicles (Platform 447) the sum of the maximum load ratings of the tires may exceed the permissible maximum axle load rating pursuant to FMVSS 110, S4.2.2.2.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Overloading over time could cause an excessive tire wear and in a worst case scenario, could lead to tire failure, increasing the risk of a crash.

Description of the Cause : The design of the VS20 NAFTA tires was carried out jointly with tire supplier Continental according to European Tire and Rim Technical Organization ("ETRTO") specifications. Due to an oversight, a 1.10 reduction on each tire's maximum load rating was not applied before the maximum load rating was set for vans distributed in the United States.

Identification of Any Warning that can Occur : If the tires were to experience a loss of tire pressure, the driver would be quickly alerted to this condition by the TPMS warning signal in the instrument cluster and could take appropriate mitigation measures.

Involved Components :

Component Name 1 : Tire

Component Description : Tire

Component Part Number : 225/55/R17RF 101H

Component Name 2 : Label-B Pillar

Component Description : Wheel/Tire Information

Component Part Number : A4475849601

Component Name 3 : Label-Fuel Filler Flap

Component Description : Tire Pressure/Size

Component Part Number : A9065846638

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

The design of the VS20 NAFTA tires was carried out jointly with tire supplier Continental according to European Tire and Rim Technical Organization (“ETRTO”) specifications. Due to an oversight, a 1.10 reduction on each tire’s maximum load rating was not applied before the maximum load rating was set for vans distributed in the United States.

In late July 2024, MBAG was made aware of anomalies in the label ordering process from individual dealers/workshops. During August 2024, MBAG conducted thorough investigations regarding these anomalies and reviewed the label ordering process regarding recall 22V482. As a result and to avoid further confusion at the workshops, MBAG decided to pause the recall campaign in early September and began to implement a new process to eliminate any difficulties for the dealers with the campaign remedy. The new campaign includes 6 individual measures that help dealers differentiate between the individual measure/label used on the different model variants. In contrast to the original measure, the labels can now be produced before being requested by the workshops and can thus be ready at the time of the request. The necessary labels are currently in production by the supplier. The required quantity to continue the measure is expected to be available by mid-November 2024 at the supplier.

Description of Remedy :

Description of Remedy Program :	An authorized Mercedes-Benz Metris dealer will replace the tire information label on the B-pillar and fuel filler door. Dealers will also check the tires on the vehicle to verify that they are the correctly specified tires. If the tires on the vehicle are of a lower rating than what is specified in the Operator’s Manual, the tires will be replaced with new tires having the specified load rating. This repair will be done free of charge.
How Remedy Component Differs from Recalled Component :	Remedy labels include the correct tire load information. Replacement tires, if necessary, will have the specified load rating.
Identify How/When Recall Condition was Corrected in Production :	The maximum axle load rating was changed to 1,500 kg (3307 pounds) in series production on 09/28/2018. From this date the requirements of FMVSS 110, S4.2.2.2 are fulfilled in series production.

Recall Schedule :

Description of Recall Schedule :	Dealers will be notified of the pending voluntary recall campaign beginning in November 2023. Copies of communications will be provided when available.
Planned Dealer Notification Date :	NOV 30, 2023 - NOV 30, 2023
Planned Owner Notification Date :	NOV 25, 2024 - NOV 25, 2024

* NR - Not Reported