

# Part 573 Safety Recall Report

# 22V-480

**Manufacturer Name :** Southeast Toyota Distributors, LLC**Submission Date :** JUL 06, 2022**NHTSA Recall No. :** 22V-480**Manufacturer Recall No. :** SET22A**Manufacturer Information :**

Manufacturer Name : Southeast Toyota Distributors, LLC

Address : 9983 Pritchard Road  
Jacksonville FL 32219

Company phone : 954-429-2000

**Population :**

Number of potentially involved : 280

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2022 Toyota 4Runner

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of the GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight prior to the first retail sale and provided the requisite modified load carrying capacity label, but SET has determined that for the affected vehicles, the modified labels were not accurate to within 1 percent of the actual added weight.

The recall population was determined by searching SET's data base for vehicles that had 20-inch Black Gunner Wheels installed by SET as an accessory after vehicle certification and prior to the first retail sale and which received a load carrying capacity modification label that was not accurate to 1 percent of the actual net weight added to the vehicle.

Modified load carrying capacity labels for vehicles receiving the 20" Black Gunner Wheels was stopped until the calculations were corrected, and new labels were available.

Certain 2020-2022 Toyota 4Runners with accessory 20-inch Black Gunner Wheels.  
Total affected vehicles: 280

Production Dates : JAN 01, 2020 - JUN 08, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Noncompliance :

Description of the Noncompliance : Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight and provided the requisite load carrying capacity modification label, but SET has determined that for the affected vehicles, the labels were not accurate to within 1 percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label is does not reflect the value of the total weight added and accurate to within one percent (1%) of the actual weight of accessories added to the vehicle. While in this instance, the original modified load carrying capacity label overstated the weight of the accessory wheels so that the vehicle actually has more load carrying capacity than what is listed, if the information that is provided on the modified label is not within 1% of the added weight, in the worst case, a vehicle owner could disregard the information as not being accurate and may overload a vehicle which may increase the risk of a crash.

Description of the Cause : 20-inch Black Gunner Wheel was not properly weighed, and an incorrect weight was entered in the Interim Data Repository which is used to calculate the load carrying capacity modification label.

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR  
Country : NR

## Chronology :

During a routine process validation audit in June 2022, SET discovered that the 20-inch Black Gunner accessory wheels had not been properly weighed. SET investigated and determined that the wheel must have been weighed with the shipping materials/packaging causing the actual wheel weight to be over reported in the system. SET's investigation found that the effect of the actual wheel weight being over reported was to decrease the load carrying capacity stated on the modified load carrying capacity label when in fact there is additional load carrying capacity available on the vehicle. SET's investigation also found that for the affected vehicles, after the correct weight of the accessory wheels was input, the modified load carrying capacity did not reflect the total weight added between certification and first retail sale within 1% of the actual added weight. On June 29, 2022, SET decided to conduct a recall to address this issue on vehicles in the field.

## Description of Remedy :

Description of Remedy Program :	At no cost to the vehicle owner, SET will notify the vehicle owners by mail of the noncompliance and will provide them with a new modified label to be installed over the original load carrying modification label. Each label will be generated specifically for each customer's vehicle, based on the net weight of the accessories installed. The Owner Notification Letter will include a contact number should an owner qualify for a reimbursement.
How Remedy Component Differs from Recalled Component :	The load carrying capacity modification label will be accurate to accurate to within one percent (1%) of the weight of accessories installed on the vehicle
Identify How/When Recall Condition was Corrected in Production :	Modified load carrying capacity labels for vehicles receiving the 20" Black Gunner Wheels was stopped until the calculations were corrected, and new labels were available.

## Recall Schedule :

Description of Recall Schedule :	SET is coordinating with IHS to obtain current vehicle owner mailing address data based on the VIN of each individual affected vehicle, and also with a third-party service provider to print and mail the owner notification letters and labels to owners of affected vehicles. Samples of the owner notification letter for those receiving new labels will be provided. SET expects the mailing of customer notification letters to begin on or before September 4, 2022
Planned Dealer Notification Date :	SEP 04, 2022 - SEP 04, 2022
Planned Owner Notification Date :	SEP 04, 2022 - SEP 04, 2022

\* NR - Not Reported