

# Part 573 Safety Recall Report

## 22V-432

**Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** JUN 17, 2022**NHTSA Recall No. :** 22V-432**Manufacturer Recall No. :** 99.01.67**Manufacturer Information :****Manufacturer Name :** Heartland Recreational Vehicles, LLC**Address :** 1001 All Pro Drive

Elkhart IN 46514

**Company phone :** 8772628032**Population :****Number of potentially involved :** 12,285**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2022-2022 Heartland Cyclone**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR**Descriptive Information :** The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments**Production Dates :** JUL 12, 2021 - JAN 26, 2022**VIN Range 1 : Begin :** 5SFCEG4538NE477821 **End :** 5SFCEG4736NE503944 ☒ Not sequential**Vehicle 2 :** 2022-2022 Heartland Gravity**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments**Production Dates :** JUL 12, 2021 - APR 01, 2022**VIN Range 1 : Begin :** 5SFCEG412XNE484735 **End :** 5SFCEG4126NE504270 ☒ Not sequential

Vehicle 3 : 2022-2022 Heartland Sundance

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 14, 2021 - APR 28, 2022

VIN Range 1 : Begin : 5SFSB2825NN479205 End : 5SFSB332XNE511532 ☒ Not sequential

Vehicle 4 : 2022-2022 Heartland Big Country

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 12, 2022

VIN Range 1 : Begin : 5SFBG3925NE477959 End : 5SFBG3622NE508010 ☒ Not sequential

Vehicle 5 : 2022-2022 Heartland Big Horn

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 15, 2021 - APR 20, 2022

VIN Range 1 : Begin : 5SFBG3926NE479431 End : 5SFBG4827NE509897 ☒ Not sequential

Vehicle 6 : 2022-2022 Heartland Big Horn Traveler

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 14, 2022

VIN Range 1 : Begin : 5SFBG3625NE479280 End : 5SFBG4229NE507996 ☒ Not sequential

Vehicle 7 : 2022-2022 Heartland Elkridge

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 30, 2021 - JAN 26, 2022

VIN Range 1 : Begin : 5SFRG4327NE481444 End : 5SFRG4229NE508063 ☒ Not sequential

Vehicle 8 : 2022-2022 Heartland Fuel

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 01, 2022

VIN Range 1 : Begin : 5SFCG4423NE477816 End : 5SFCB2724NE509543 ☒ Not sequential

Vehicle 9 : 2022-2022 Heartland North Trail

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : AUG 20, 2021 - MAR 23, 2022

VIN Range 1 : Begin : 5SFNB3823NE484289 End : 5SFNB3828NE505492 ☒ Not sequential

Vehicle 10 : 2022-2022 Heartland Landmark

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 16, 2021 - FEB 11, 2022

VIN Range 1 : Begin : 5SFBG4325NE484652 End : 5SFBG442XNE502190 ☒ Not sequential

Vehicle 11 : 2022-2022 Heartland Lithium

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : AUG 09, 2021 - FEB 16, 2022

VIN Range 1 : Begin : 5SFCB2924NE485953 End : 5SFCB2924NE503254 ☒ Not sequential

Vehicle 12 : 2022-2022 Heartland Milestone

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 14, 2021 - APR 13, 2022

VIN Range 1 : Begin : 5SFMG4520NE479302 End : 5SFMG4126NE509764 ☒ Not sequential

Vehicle 13 : 2022-2022 Heartland Torque

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 19, 2021 - MAR 29, 2022

VIN Range 1 : Begin : 5SFCB3121NE480341 End : 5SFCB3820NE511682 ☒ Not sequential

Vehicle 14 : 2022-2022 Heartland Trail Runner

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 18, 2022

VIN Range 1 : Begin : 5SFEB3029NE477990 End : 5SFEB3423NE510749 ☒ Not sequential

Vehicle 15 : 2022-2022 Heartland Pioneer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 12, 2022

VIN Range 1 : Begin : 5SFPB3720NE479027 End : 5SFPB3121NE507958 ☒ Not sequential

Vehicle 16 : 2022-2022 Heartland Prowler

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - APR 13, 2022

VIN Range 1 : Begin : 5SFPB3525NE478474 End : 5SFPB3825NE508990 ☒ Not sequential

Vehicle 17 : 2022-2022 Heartland Road Warrior

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected Flex-Tech shipments

Production Dates : JUL 12, 2021 - MAR 29, 2022

VIN Range 1 : Begin : 5SFCG4637NE479378 End : 5SFCG412XNE507916 ☒ Not sequential

## Description of Defect :

Description of the Defect : Flex-Tech has informed us that the brass used in production may be porous causing small cracks in the LP Quick disconnect. Therefore the Quick disconnect/s in the LP gas system may be cracked.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A Crack in the LP disconnect can cause an LP leak. Excessive LP gas leak may lead to an explosion and fire, which may lead to property damage and

Description of the Cause : personal injury.  
Porous brass from the manufacturer can lead to cracks in the fitting when tightening during assembly.

Identification of Any Warning that can Occur : The owner may notice the smell of LP gas near the quick disconnect mounted under the trailer.

### Involved Components :

Component Name 1 : LP quick disconnect

Component Description : LP quick disconnect female

Component Part Number : 76290W

### Supplier Identification :

#### Component Manufacturer

Name : Enerco Group Inc.

Address : 4560 West 160 St.  
Cleveland Ohio 44135

Country : United States

### Chronology :

4/6/22 was notified by Thor Corp of

Forest Rivers findings of faulty disconnects. 4/7 to 4/20 FRC and Warranty claims investigation and analysis. 4/19 Received shipment and PO information from Flex Tech. 4/20/22 - found 5 warranty claims with zero personal injury and zero property damage. 4/20 received letter from Flex-Tech stating LP disconnect issue with Flex-Techs findings. 4/26 safety committee meeting voted for a voluntary recall. An investigation was called to determine the affected unit scope and range. On 5/31/22 received the final range from Jeff Bush regarding flex tech shipments to Heartland RV. on 6/10 submitted an amendment for Recall 22v294. Informed we need to submit a new recall.

### Description of Remedy :

Description of Remedy Program : Heartland will have an authorized dealer or repair center inspect the quick disconnect. If found faulty, the dealer will replace the LP quick connect and perform a test to verify proper installation. This repair should take no more than 20 minutes to complete. This defect will be corrected at no expense to you, the owner. All Reimbursements will be covered by Heartland's general reimbursement plan

How Remedy Component Differs from Recalled Component : 76290W Quick Disconnect replacement will have the same part number 76290W

Identify How/When Recall Condition was Corrected in Production : On March 31, 2022, the supplier indicated that they had and were conducting immediate and complete internal retraining.

### Recall Schedule :

Description of Recall Schedule : Heartland will begin notifying owners/dealers once letters are approved

Planned Dealer Notification Date : JUL 17, 2022 - JUL 17, 2022

Planned Owner Notification Date : JUL 17, 2022 - JUL 17, 2022

\* NR - Not Reported