

Part 573 Safety Recall Report

22V-410

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 13, 2022**NHTSA Recall No. :** 22V-410**Manufacturer Recall No. :** 49-1523**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 607

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Prime Time Crusader Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using manufacturing and engineering documents, the manufacturing plant was able to determine the first vehicle. The scope ended on June 8, 2022, as the manufacturing plant put a stop ship on affected vehicles until they were remedied.

2022	CRUSADER	CSF305RLP	19
2022	CRUSADER	CSF335RLP	106
2022	CRUSADER	CSF33BH	118
2022	CRUSADER	CSF382MBH	30
2022	CRUSADER	CSF395BHL	53

Production Dates : FEB 28, 2022 - JUN 08, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. Prime Time Sanibel Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using manufacturing and engineering documents, the manufacturing plant was able to determine the first vehicle. The scope ended on June 8, 2022, as the manufacturing plant put a stop ship on affected vehicles until they were remedied.

2022	SANIBEL	SNF3102RSWB	164
2022	SANIBEL	SNF3602WB	7
2022	SANIBEL	SNF3802WB	30
2022	SANIBEL	SNF3803WB	1
2022	SANIBEL	SNF3902WB	79

Production Dates : MAR 07, 2022 - JUN 03, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The step treads leading to the upper deck of the fifth-wheel are inadequately secured to the step brackets.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The step tread(s) may detach from the step bracket, which may cause personal injury.

Description of the Cause : Inadequately secured step treads to the step brackets.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Step Tread

Component Description : Tread, Step

Component Part Number : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 8, 2022, Forest River's Office of Corporate Compliance ("OCC") was notified by the Prime Time – Crusader and Sanibel manufacturing plant that they received a dealer complaint on June 7, 2022, of the step treads leading to the "up stairs" portion of the fifth-wheel that began detaching from the step support brackets. OCC began researching this concern the same day. Working together and rapidly, Corporate Codes & Standards, the manufacturing plant and OCC identified the concern. Due to the nature of the failure, it was decided to call an emergency Corporate Safety Committee meeting for the same day.

On the same day, June 8, 2022, the Corporate Safety Committee voted to recall the vehicles and remedy the concern.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to the step tread(s). The remedy will be to remove the #8 x 3/4" pan head screw from the rear two mounting locations. Then a dealer will install an elevator bolt through the step treads, then a flat washer, spring washer, blue lock-tight and a hex nut to clamp the step treads permanently in place, in two locations.

What is the Forest River Customer Service Phone Number? (574)
862-1025

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

SANIBEL & CRUSADER
Forest River, Inc.
Attn: WARRANTY MANAGER
200 SR 19 North
Wakarusa, IN 46573

How Remedy Component Differs from Recalled Component : The remedy will be to remove the #8 x 3/4" pan head screw from the rear two mounting locations. Then a dealer will install an elevator bolt through the step treads, then a flat washer, spring washer, blue lock-tight and a hex nut to clamp the step treads permanently in place, in two locations.

Identify How/When Recall Condition was Corrected in Production : All affected vehicles at the manufacturing plant were placed on a stop ship status on June 8, 2022. The manufacturing plant began using the remedy on the step treads the week of June 8, 2022.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 08, 2022 - JUL 08, 2022

Planned Owner Notification Date : JUL 08, 2022 - JUL 08, 2022

* NR - Not Reported