

Part 573 Safety Recall Report

22V-402

Manufacturer Name : Keystone Coachworks Inc**Submission Date :** JUN 27, 2022**NHTSA Recall No. :** 22V-402**Manufacturer Recall No. :** 22E021**Manufacturer Information :**

Manufacturer Name : Keystone Coachworks Inc

Address : 90502 HWY 99N Ste C

Eugene OR 97402

Company phone : 541-517-4827

Population :

Number of potentially involved : 4

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Mercedes Benz Metris

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The Dometic Corporation issued a NHTSA RECALL 22E021 for Dometic CE99-ZF and PI8022 Series Cooktops. Keystone Coachworks uses the PI8022 Series Cooktop in its van conversions. Upon doing a search for the serial number ranges affected by the recall we had four cooktops that we installed that were a part of the recall program.

Production Dates : SEP 01, 2019 - JUN 30, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The burner control valve, mated directly to the control knob via the valve stem, may leak gas.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob which could cause a fire.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Cooktop

Component Description : 2 Burner LP Cooktop

Component Part Number : 9600027603

Supplier Identification :

Component Manufacturer

Name : Dometic Corporation

Address : 5155 Verdant Dr.

Elkhart Indiana 46516

Country : United States

Chronology :

On May 11, 2022 Keystone Coachworks Inc received notification from the Dometic Corporation and from Beth Wolfe the Safety Recall Specialist from NHTSA that the model PI8022, 2 Burner LP Cooktop that we purchase is involved in a recall. Barb Wagner, the Recall Supervisor from Dometic supplied Keystone Coachworks with a range of serial numbers of the affected units to determine if we had any units installed in our customers conversions.

Description of Remedy :

Description of Remedy Program : Dometic Corporation is aggressively approaching all OEM's, Dealers, Retailers, and End Users with certified letters (for which they must sign), defining the product, models, population, and direction on action to be taken. The remedy will consist of 1) instructions to locate the cooktop serial number 2) Recall Response Card to be filled out and returned to receive the replacement unit. Dometic will reimburse the repair facility for their time related to replacing the defective unit with a new one.

How Remedy Component Differs from Recalled Component : The serial number will distinguish the recall units from the replacement parts.

Identify How/When Recall Condition was Corrected in Production : We documented all the inventory we had on hand and have contacted Dometic Corporation for a call tag so that the defective units can be returned.

Recall Schedule :

Description of Recall Schedule : Keystone has already reached out to its customer base to identify the

cooktops that could be in the possible recall serial number ranges. Please Note Keystone Coachworks Doesn't have a dealership network, we sell directly to the end user,

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 08, 2022 - JUL 31, 2022

* NR - Not Reported