

Part 573 Safety Recall Report

22V-383

Manufacturer Name : Keystone RV Company

Submission Date : AUG 31, 2022

NHTSA Recall No. : 22V-383

Manufacturer Recall No. : 22-433



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 764

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Keystone Cougar

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Floor plans: 24RDS, 25RDS, 25RDSWE, 30BHS

Production Dates : FEB 02, 2022 - APR 28, 2022

VIN Range 1 : Begin : 4YDTCGM29NC504669 **End :** 4YDFCGL21NV508556 Not sequential

Description of Defect :

Description of the Defect : It has been decided that vehicles in the recall population were built with a Red Rock brand table/bed base that may have incomplete welds on the hinges of the base.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during use, the welds on the table/bed base can fail leading to an increased risk of personal injury.

Description of the Cause : The welds on the hinges are incomplete.

Identification of Any Warning that can Occur : The table/bed base will be unstable.

Involved Components :

Component Name 1 : Table/Bed Base

Component Description : Table - Leg/Bed Base - 28 1/8"

Component Part Number : 141018-04

Supplier Identification :

Component Manufacturer

Name : Red Rock Supply

Address : 1648 Hemlock Court

Goshen Indiana 46528

Country : United States

Chronology :

4/22/2022 – Report was made through a dealer that a bed base had failed upon delivery inspection. The unit was opened up for inspection and an ottoman that had been strapped to the table for transport caused the table/bed base to collapse. Investigation opened.

4/25/2022 – Claims reviewed. 4 failures, 0 field reports, and 0 death or injury claims found with failure dates between 4/12/2022 and 4/21/2022.

5/9/2022 – Meeting with Red Rock Supply to review four claims. Red Rock to open investigation.

5/18/2022 – Red Rock Supply informed Keystone that they had a 573 defect notice in draft to submit. Investigation into range opened.

5/23/2022 – Investigation concluded, scope and range completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace with a similar table/bed base from a different manufacturer. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The defective Red Rock Table/Bed bases, 141018-04, will be replaced with a similar table/bed base from a different manufacturer.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUL 18, 2022 - JUL 18, 2022

Planned Owner Notification Date : JUL 18, 2022 - JUL 18, 2022

* NR - Not Reported