

Part 573 Safety Recall Report

22V-366

Manufacturer Name : Joe's Trailer Mfg.**Submission Date :** MAY 20, 2022**NHTSA Recall No. :** 22V-366**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Joe's Trailer Mfg.

Address : 13374 Farmington Rd.

Livonia MI 48150

Company phone : 2610050

Population :

Number of potentially involved : 20

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2022 Great Lakes Tandem 16'

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : We received a recall from one of our suppliers. During the noted shipping dates, we received a total of 10 of those part numbers. To account for mixed stock of old and new, we doubled that number and accounted for the next 20 trailers. Our inventory re-order point is 5, so 20 trailers would cover all potential defective parts, including previous inventory. These trailers are two axle trailers, so they require the defective part in question, a 2 5/16" coupler, rather than a 2" coupler, used on all of our other trailers.

Production Dates : SEP 30, 2021 - MAR 31, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2022 Great Lakes Tandem 18'

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : We received a recall from one of our suppliers. During the noted shipping dates, we received a total of 10 of those part numbers. To account for mixed stock of old and new, we doubled that number and accounted for the next 20 trailers. Our inventory re-order point is 5, so 20 trailers would cover all potential defective parts, including previous inventory. These trailers are two axle trailers, so they require the defective part in question, a 2 5/16" coupler, rather than a 2" coupler, used on all of our other trailers.

Production Dates : SEP 30, 2021 - MAR 31, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2021-2022 Great Lakes Tandem 20'

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : We received a recall from one of our suppliers. During the noted shipping dates, we received a total of 10 of those part numbers. To account for mixed stock of old and new, we doubled that number and accounted for the next 20 trailers. Our inventory re-order point is 5, so 20 trailers would cover all potential defective parts, including previous inventory. These trailers are two axle trailers, so they require the defective part in question, a 2 5/16" coupler, rather than a 2" coupler, used on all of our other trailers.

Production Dates : SEP 30, 2021 - MAR 31, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The bottom portion of the coupler may have not been completely welded.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The coupler welds could fail and may cause trailer/tow vehicle separation, which could cause a potential crash.

Description of the Cause : The final welding operation was missed at the factory of some parts. A bin of tack welded (incomplete weld) CA-5400 couplers were mixed into other finished products in July 2021. These couplers were assembled and shipped to customers between 8/6/2021 - 10/25/2021.

Identification of Any Warning that can Occur : Broken and incomplete welds will be visible on the bottom side of the coupler. An easy visual inspection will identify the problem.

Involved Components :

Component Name 1 : 2 5/16" coupler

Component Description : 2 5/16" a-frame coupler

Component Part Number : CA-5400

Supplier Identification :

Component Manufacturer

Name : Pacific Trailer Products, Inc.
Address : 3507 NW 14th Ave.
Camas Washington 98607
Country : United States

Chronology :

We were contacted by our supplier of a possible defect on the coupler. We cross checked our Purchase orders and found that we had received 10 during the 8/6/2021-10/25/21 dates provided in their 573. Our inventory levels automatically reorder at a minimum inventory level of 5. To cover for any potential mix up of new/old inventory, we are recalling 20 trailers to cover all potentially affected trailers. We did have two units that were sold as replacement parts, which we will be contacting our customer to reach out to their customer they may have installed the part on. We strictly manufacture for ourselves, so we do not have any dealers that we sell to.

Description of Remedy :

Description of Remedy Program : We do not have any dealers, as we sell directly to our customer base. All customers will be notified by either phone or mail by Joe's Trailer. All costs will be reimbursed for this issue. NHTSA recall letters and process will occur in July of 2022.

How Remedy Component Differs from Recalled Component : The remedy component will have a full, complete weld on the bottom side. The recalled component is not fully welded on the bottom

Identify How/When Recall Condition was Corrected in Production : We received notification of a potential defect in May of 2022. We immediately looked at our purchase orders from our supplier during the dates on the 573 recall. We received 10 potential components that could be defective. Our minimum inventory to reorder is 5, putting the total in question at 15 components. We are recalling 20 trailers/parts, to account for old/new stock. Some of the components in question were still on our sales lot and immediately checked for defects, which were none (0).

Recall Schedule :

Description of Recall Schedule : We will first reach out to customers by phone and ask for them to check/ send us photographic proof of the bottom side of their coupler, NHTSA recall letters will go out July 2022, if not 100% by July.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : MAY 20, 2022 - JUL 19, 2022

* NR - Not Reported