Part 573 Safety Recall Report   22V-365

Manufacturer Name :	Mercedes-Benz USA, LLC
Submission Date :	JUN 16, 2022
NHTSA Recall No. :	22V-365
Manufacturer Recall No. :	NR

NHTSA
NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION

Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC
Address : 13470 International Parkway
Jacksonville FL 32218
Company phone : 1-877-496-3691

Population :

Number of potentially involved : 234,918
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Mercedes-Benz GLC350
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2020 GLC-Class 5642 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 2 : 2019-2021 Mercedes-Benz AMG GT
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2021 AMG GT 530 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 3 : 2019-2021 Mercedes-Benz A220

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2021 A-Class 1653 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 4 : 2020-2021 Mercedes-Benz AMG A35

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2020-2021 AMG A-Class 76 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 5 : 2017-2021 Mercedes-Benz C300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 C-Class 6399 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 6 :	2019-2021 Mercedes-Benz AMG C43
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG C-Class 579 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 7 :	2019-2021 Mercedes-Benz AMG C63
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG C-Class 451 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 8 :	2017-2021 Mercedes-Benz CLA250
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2017- 2021 CLA-Class15403 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 9 :	2019-2021 Mercedes-Benz AMG GLC63
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GLC-Class 1463 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 10 : 2019-2021 Mercedes-Benz AMG GT
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2021 AMG GT-Class 132 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End :   NR   ☐ Not sequential

Vehicle 11 : 2018-2022 Mercedes-Benz GLE350
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2018-2022 GLE-Class 10634 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End :   NR   ☐ Not sequential

Vehicle 12 : 2019-2019 Mercedes-Benz GLE400
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019 GLE-Class 5636   vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End :   NR   ☐ Not sequential

Vehicle 13 :	2019-2021 Mercedes-Benz AMG GTA
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GT-Class 189 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 14 :	2019-2019 Mercedes-Benz AMG GLE43
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019 AMG GLE-Class 9099 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 15 :	2020-2022 Mercedes-Benz GLE450
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2020-2022 GLE-Class 1802 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 16 :	2021-2021 Mercedes-Benz AMG GTBS
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021 AMG GT-Class 189 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 17 :	2021-2022 Mercedes-Benz AMG GLE53
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021-2022 AMG GLE-Class 1079 vehicles.

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 18 :	2019-2020 Mercedes-Benz AMG GTC
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2020 AMG GT-Class 192 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 19 :	2019-2021 Mercedes-Benz AMG GTCA
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GT-Class 208 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 20 :	2020-2021 Mercedes-Benz GLE580
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2020-2021 GLE-Class 79 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 21 :	2019-2020 Mercedes-Benz AMG GTR
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GT-Class 208 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 22 :	2019-2021 Mercedes-Benz AMG GLE63
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GLE-Class 1446 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 23 :	2019-2019 Mercedes-Benz AMG GTS
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019 AMG GT-Class 27 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 24 :	2019-2020 Mercedes-Benz S450
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2020 S-Class 380 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 25 :	2017-2022 Mercedes-Benz GLS450
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2017-2022 GLS-Class 27530 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 26 :	2021-2021 Mercedes-Benz S500
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021 S-Class 322 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 27 :	2020-2021 Mercedes-Benz AMG CLA35
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2020-2021 AMG CLA-Class 85 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 28 :	2019-2021 Mercedes-Benz AMG CLA45
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG CLA-Class 241 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 29 :	2019-2022 Mercedes-Benz CLS450
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2022 CLS-Class 764 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 30 :	2019-2021 Mercedes-Benz AMG CLS53
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG CLS-Class 150 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 31 :	2019-2019 Mercedes-Benz E300
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019 E-Class 1429 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 32 :	2020-2021 Mercedes-Benz E350
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2020-2021 E-Class 851   vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 33 :	2019-2021 Mercedes-Benz E450
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2021 E-Class 1442 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 34 :	2019-2021 Mercedes-Benz AMG E53
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG E-Class 177 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 35 :	2019-2021 Mercedes-Benz AMG E63
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG E-Class 295 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 36 :	2019-2021 Mercedes-Benz G550
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 G-Class 1167 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 37 :	2019-2021 Mercedes-Benz AMG G63
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG G-Class 1855 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 38 :	2017-2021 Mercedes-Benz GLA250
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2017-2021 GLA-Class 40446 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 39 :	2021-2021 Mercedes-Benz AMG GLA35
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021 AMG GLA-Class 25 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 40 : 2019-2021 Mercedes-Benz AMG GLA45
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2021 AMG GLA-Class 178 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :　　　NR　　　End :　NR　　　☐ Not sequential

Vehicle 41 : 2020-2021 Mercedes-Benz GLB250
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2020-2021 GLB-Class 945 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :　　　NR　　　End :　NR　　　☐ Not sequential

Vehicle 42 : 2021-2021 Mercedes-Benz AMG GLB35
Vehicle Type : LIGHT VEHICLES
Body Style : SUV
Power Train : GAS
Descriptive Information : Mercedes-Benz 2021 AMG GLB-Class 26 vehicles.
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :　　　NR　　　End :　NR　　　☐ Not sequential

Vehicle 43 :	2018-2021 Mercedes-Benz AMG GLS63
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2018-2021 GLS-Class 892 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 44 :	2018-2021 Mercedes-Benz GLC300
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2018-2021 GLC-Class 66350 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 45 :	2019-2019 Mercedes-Benz GLS550
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019 GLS-Class 2148 vehicles The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 46 :	2019-2020 Mercedes-Benz S560
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2020 S-Class 1279 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 47 :	2021-2021 Mercedes-Benz S580
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021 S-Class 8943 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 48 :	2020-2021 Mercedes-Benz GLS580
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2020-2021 GLS-Class 359 vehicles.

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin : NR   End : NR   ☐ Not sequential

Vehicle 49 :	2019-2021 Mercedes-Benz AMG S63
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG S-Class 213 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 50 :	2021-2021 Mercedes-Benz GLS600
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2021 GLS-Class 137 vehicles.

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 51 :	2019-2020 Mercedes-Benz S650
Vehicle Type :	LIGHT VEHICLES
Body Style :	4-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2020 S-Class 55 vehicles

The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 52 :	2019-2020 Mercedes-Benz AMG S65
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2020 AMG S-Class 24 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 53 :	2019-2020 Mercedes-Benz SL450
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2020 SL-Class 2261 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 54 :	2019-2020 Mercedes-Benz SL550
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS

Descriptive Information : Mercedes-Benz 2019-2020 SL-Class 1942 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022

VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 55 : 2019-2019 Mercedes-Benz AMG SL63
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019 SL-Class 172 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 56 : 2019-2020 Mercedes-Benz SLC300
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2020 SLC-Class 3853 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 57 : 2019-2020 Mercedes-Benz AMG SLC43
Vehicle Type : LIGHT VEHICLES
Body Style : 2-DOOR
Power Train : GAS
Descriptive Information : Mercedes-Benz 2019-2020 AMG SLC-Class 834 vehicles
The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.

Production Dates : AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :   NR   End : NR   ☐ Not sequential

Vehicle 58 :	2019-2021 Mercedes-Benz AMG E53 Coupe/Cabriolet
Vehicle Type :	LIGHT VEHICLES
Body Style :	2-DOOR
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG E-Class Coupe/Cabriolet 174 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Vehicle 59 :	2019-2021 Mercedes-Benz AMG GLC43
Vehicle Type :	LIGHT VEHICLES
Body Style :	SUV
Power Train :	GAS
Descriptive Information :	Mercedes-Benz 2019-2021 AMG GLC-Class 3770 vehicles. The recall population was determined by identifying the vehicles with the affected SIM profile using production records. Vehicles outside of the recall population have the communication module's SIM card software according to specifications.
Production Dates :	AUG 05, 2016 - FEB 18, 2022
VIN Range 1 : Begin :	NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect :	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2017-2022 CLA-Class, GLA-Class, GLE-/GLS-Class, SLC-Class, A-Class, AMG GT-Class, C-Class, E-Class, S-Class, SL-Class, , GLC-Class, CLS-Class , AMG GT 4-doors Coupe, GLE-Class Coupe, GLB-Class G-Class vehicles (117, 118, 156, 166, 167, 172, 177, 190, 205, 213, 217, 222, 223, 231, 238, 247, 253, 257, 290, 292, 293, , 463 platform), the communication module's SIM card software might inadvertently become disabled
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	Should this occur, the communication module would not be able to establish a connection with a mobile phone network. In this case, the manual as well as the automatic eCall function would not be available. Therefore, the condition may preclude or delay the arrival of emergency responders. This might increase the consequences of an injury following an emergency event
Description of the Cause :	Due to an interaction between a SIM card security mechanism and the affected SIM profile, the SIM card software might inadvertently become disabled.
Identification of Any Warning that can Occur :	The driver will not receive a warning due to the nature of the failure mechanism.

Involved Components :

      Component Name 1 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2139023009

      Component Name 2 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2139026917

      Component Name 3 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2139024122

      Component Name 4 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2229027413

      Component Name 5 : SW communication module

      Component Description : SW communication module

      Component Part Number : A1779021200

      Component Name 6 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2229027712

      Component Name 7 : SW communication module

      Component Description : SW communication module

      Component Part Number : A2229023217

Component Name 8 : SW communication module
Component Description : SW communication module
Component Part Number : A2229026318

Component Name 9 : SW communication module
Component Description : SW communication module
Component Part Number : A2479026100

Component Name 10 : SW communication module
Component Description : SW communication module
Component Part Number : A2479026600

Component Name 11 : SW communication module
Component Description : SW communication module
Component Part Number : A2229022118

Component Name 12 : SW communication module
Component Description : SW communication module
Component Part Number : A1779024806

Component Name 13 : SW communication module
Component Description : SW communication module
Component Part Number : A2229027218

Component Name 14 : SW communication module
Component Description : SW communication module
Component Part Number : A2479029901

Component Name 15 : SW communication module
Component Description : SW communication module
Component Part Number : A2229026619

Component Name 16 : SW communication module
Component Description : SW communication module
Component Part Number : A2229026719

Component Name 17 : SW communication module
Component Description : SW communication module
Component Part Number : A2479026702

Component Name 18 : SW communication module
Component Description : SW communication module
Component Part Number : A2479028701

Component Name 19 : SW communication module
Component Description : SW communication module
Component Part Number : A2229027718

Component Name 20 : SW communication module
Component Description : SW communication module
Component Part Number : A2479021903

Component Name 21 : SW communication module
Component Description : SW communication module
Component Part Number : A2229029819

Component Name 22 : SW communication module
Component Description : SW communication module
Component Part Number : A2479025603

Component Name 23 : SW communication module
Component Description : SW communication module
Component Part Number : A2479027803

Component Name 24 : SW communication module
Component Description : SW communication module
Component Part Number : A2479029301

Component Name 25 : SW communication module
Component Description : SW communication module
Component Part Number : A2479022704

Component Name 26 : SW communication module
Component Description : SW communication module
Component Part Number : A2229029020

Component Name 27 : SW communication module
Component Description : SW communication module
Component Part Number : A2229029220

Component Name 28 : SW communication module
Component Description : SW communication module
Component Part Number : A2479021108

Component Name 29 : SW communication module
Component Description : SW communication module
Component Part Number : A2229021021

Component Name 30 : SW communication module
Component Description : SW communication module
Component Part Number : A2479020809

Component Name 31 : SW communication module
Component Description : SW communication module
Component Part Number : A2479025009

Component Name 32 : SW communication module
Component Description : SW communication module
Component Part Number : A2229022621

Component Name 33 : SW communication module
Component Description : SW communication module
Component Part Number : A2479023512

Component Name 34 : SW communication module
Component Description : SW communication module
Component Part Number : A2229024021

Component Name 35 : SW communication module
Component Description : SW communication module
Component Part Number : A2479026513

Component Name 36 : SW communication module
Component Description : SW communication module
Component Part Number : A2239027800

Component Name 37 : SW communication module
Component Description : SW communication module
Component Part Number : A2239023307

Component Name 38 : SW communication module
Component Description : SW communication module
Component Part Number : A2239026409

Component Name 39 : SW communication module
Component Description : SW communication module
Component Part Number : A2239028410

Component Name 40 : SW communication module
Component Description : SW communication module
Component Part Number : A2239022516

Component Name 41 : SW communication module
Component Description : SW communication module
Component Part Number : A2239021917

Component Name 42 : SW communication module
Component Description : SW communication module
Component Part Number : A2239020419

Component Name 43 : SW communication module
Component Description : SW communication module
Component Part Number : A2239020719

Component Name 44 : SW communication module
Component Description : SW communication module
Component Part Number : A2239022725

Component Name 45 : SW communication module
Component Description : SW communication module
Component Part Number : A2239020010

Component Name 46 : SW communication module
Component Description : SW communication module
Component Part Number : A2239024719

Component Name 47 : SW communication module
Component Description : SW communication module
Component Part Number : A2239027004

Component Name 48 : SW communication module
Component Description : SW communication module
Component Part Number : A2239027407

Component Name 49 : SW communication module
Component Description : SW communication module
Component Part Number : A2479021803

Supplier Identification :

Component Manufacturer

Name :	IDEMIA SAS
Address :	2 Place Samuel de Champlain
	Courbevoie Foreign States 92400
Country :	France

Chronology :

In February 2020, MBAG received a first isolated field complaint (outside US) regarding a disabled SIM card, in which the customer experienced issues with the Mercedes Me Connect functions. With the receipt of additional field complaints in the following months an investigation was launched together with the supplier of the communication module. In September 2020, the sub supplier of the SIM card was able to confirm that a triggered security mechanism was the root cause of the disabled SIM cards. Following this, the investigation focused on identifying what triggered the security mechanism. From May 2021, the SIM Card supplier focused on SIM cards for North America with a specific SIM software and performed extensive tests. In September 2021, the supplier was able to narrow down the root cause to the behavior of a specific SIM software based on tests and field data. In the following month, the root cause was confirmed and an extensive analysis regarding potential effects was initiated and performed until February 2022. In March 2022, MBAG identified potentially affected vehicles with the affected SIM software.

On May 13, 2022, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

In the middle of June 2022, MBAG received an updated list of potentially affected SIM cards from the supplier and therefore reviewed the potentially affected vehicles. This analysis concluded that 56 additional vehicles in the U.S. have to be considered as potentially affected and have been included in the recall accordingly.

MBAG is currently aware of 191 field reports in the US that are related to this issue that were received from May 6, 2020 to May 16, 2022

MBAG has not received any reports of crashes, injuries, or property damage, associated with this issue.

Description of Remedy :

Description of Remedy Program :	The supplier of the SIM card will update the SIM software of the communication modules on the affected vehicles. This update is planned to be performed over-the-air ("OTA").

If the over-the-air update cannot be successfully completed, the customer will be notified and advised to visit an authorized dealer to have the update performed.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA plans to provide notice about pre-notice reimbursement to owners since the involved vehicles would not have been previously subject to the condition described.

How Remedy Component Differs from Recalled Component :

The communication module's SIM card software
Remedy Part No:

SW communication module	A2139023009
SW communication module	A2139026917
SW communication module	A2139024122
SW communication module	A2229027413
SW communication module	A1779021200
SW communication module	A2229027712
SW communication module	A2229023217
SW communication module	A2229026318
SW communication module	A2479026100
SW communication module	A2479026600
SW communication module	A2229022118
SW communication module	A1779024806
SW communication module	A2229027218
SW communication module	A2479029901
SW communication module	A2229026619
SW communication module	A2229026719
SW communication module	A2479026702
SW communication module	A2479028701
SW communication module	A2229027718
SW communication module	A2479021803
SW communication module	A2479021903
SW communication module	A2229029819
SW communication module	A2479025603
SW communication module	A2479027803
SW communication module	A2479029301
SW communication module	A2479022704
SW communication module	A2229029020
SW communication module	A2229029220
SW communication module	A2479021108
SW communication module	A2229021021
SW communication module	A2479020809
SW communication module	A2479025009
SW communication module	A2229022621
SW communication module	A2479023512

SW communication module	A2229024021
SW communication module	A2479026513
SW communication module	A2239027800
SW communication module	A2239023307
SW communication module	A2239026409
SW communication module	A2239028410
SW communication module	A2239022516
SW communication module	A2239021917
SW communication module	A2239020419
SW communication module	A2239020719
SW communication module	A2239022725
SW communication module	A2239020010
SW communication module	A2239024719
SW communication module	A2239027004
SW communication module	A2239027407

Identify How/When Recall Condition was Corrected in Production : A change in the SIM profile at our supplier ensures that this issue can no longer occur from February 21, 2022 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on May 27, 2022.Owners will be notified of the voluntary
recall campaign before July 19, 2022
 A copy of all communications will be provided when available.

Planned Dealer Notification Date : MAY 27, 2022 - NR

Planned Owner Notification Date : JUL 19, 2022 - NR

* NR - Not Reported