

Part 573 Safety Recall Report

22V-358

Manufacturer Name : Coach House, Inc.**Submission Date :** AUG 10, 2022**NHTSA Recall No. :** 22V-358**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Coach House, Inc.

Number of potentially involved : 8

Address : 3480 Technology Drive
Nokomis FL 34275

Estimated percentage with defect : 100 %

Company phone : 800-235-0984

Vehicle Information :

Vehicle 1 : 2021-2022 Coach House Platinum, Platinum II, Arriva

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On or about 5/11/22, Coach House, Inc. received a email from Elizabeth Wolfe from the NHTSA informing us of a recall of certain DOMETIC 2 burner stoves.

Coach House, Inc. then contacted the OEM Warranty Department at DOMETIC, USA to get a listing of the serial numbers of the stoves which were affected by this recall. DOMETIC furnished a list of 20 (twenty) serial numbers which Coach House, Inc. had purchased and could possibly be affected by this recall.

A STOP DEAD date of 5/13/22 was issued by Coach House, Inc. to investigate the possibility of stoves being in the production facility - and would needed to be quarantined. Coach House found 12 stoves which matched serial numbers on the recall list and IMMEDIATELY quarantined these stoves and marked them as NOT FOR PRODUCTION. Every unit in production or in the warehouse was inspected, and the production facility was certified as "clean"

Coach House then compared it's customer database with the remaining quarantined serial numbers, and located positive possession of the remaining 8 (eight) stoves with recent owners. A list of these owners makes up the total number of stoves which need to be recalled under this order.

Coach House reported the serial numbers of the 12 stoves which are quarantined to the Dometic Corporation.. and a call tag for return to Dometic is requested. Replacement stoves are being sent by Dometic for these units

Production Dates : JUN 01, 2021 - JAN 31, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The user of a recreational vehicle or marine vessel may become aware of the potential safety-related defect during operation of the cooktop. The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : There is an increased risk of injury and fire.

Description of the Cause : The burner control valve may have incurred abrasions, internally or externally, on the mating metal sealing surfaces of the burner control valve that may have led to leaks as noted in different European models, and could possibly lead to similar leak incidents in a limited number of US cooktop models as noted above.

Identification of Any Warning that can Occur : A smell of LP Gas - similar to rotten eggs - can be present inside the motorhome from units with this defect.

Involved Components :

Component Name 1 : 2 Burner Cooktop

Component Description : Cooktop with 2 Burners and Glass Safety Cover

Component Part Number : CE99-ZF

Supplier Identification :**Component Manufacturer**

Name : DOMETIC

Address : 5155 Verdant Drive
Elkhart Indiana 46516

Country : United States

Chronology :

The affected Dometic products which may contain the potential safety-related defect are recreational vehicle type cooktops containing specific burner control valves. These RV cooktops were manufactured between late 2020 and June 2021.

The potentially affected cooktops have the model designations set forth below. The total population of these products with the potential safety-related defect pertaining to the burner control valves is no more than 2,600 units. There have been no reported incidents of gas leaks, injury or death involving these products in the United States.

There were 7 reported incidents in Europe involving different cooktops with the same burner control valve, however, these claims did not result in injuries. (A Dometic Group Affiliate in Europe has initiated a recall in Europe of cooking products that contain this same burner control valve.)

The detailed description of the potential safety-related defect is associated with the burner control valve where the valve stem is located directly behind the cooking knob of the cooktops.

The burner control valve may have incurred abrasions, internally or externally, on the mating metal sealing surfaces of the burner control valve that may have led to leaks as noted in different European models, and could possibly lead to similar leak incidents in a limited number of US cooktop models as noted above.

Description of Remedy :

Description of Remedy Program :	Remedy will be made by replacement/exchange with newer cooktops that are not within the recall population. Remedy replacement will be completed at no cost to the end user. The user will indicate that they have an affected cooktop and supply the serial number information to Dometic Corporation. The remedy replacement unit will be sent with instructions to complete the installation and functional verification at no cost to the end user by a qualified RV technician. Reimbursement to the qualified RV technician will be provided once Dometic Corporation receives the recall response card and recalled unit documenting that the replacement has been made. Units still in inventory are to be quarantined by the OEM and marked for replacement.
How Remedy Component Differs from Recalled Component :	The replacement/exchange unit will have a completely different serial number outside of the recall population that will not have the defective burner control valve. The units will be visually the same to the end user
Identify How/When Recall Condition was Corrected in Production :	Burner control valves from the supplier are no longer in use at the manufacturing site. The supplier only provided a limited production run because of production volume challenges. The factory corrective action was put in place on or about the time of the potential defect notification to NHTSA.

Recall Schedule :

Description of Recall Schedule :	On 5/12/22 - Coach House, Inc. sent an email to the 8 owners with the identified units which need to be recalled. It listed the recall report from Dometic, and gave them notice that they should contact Dometic to get
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assistance to have this recall completed.

In addition - Coach House will send formal letters (577 upon approval of the letter by NHTSA) officially notifying these 8 owners of the recall, the cause, the remedy, and information on how to get it done.

The formal "approved" letters and envelopes were mailed to the 8 owners via US MAIL on 8/5/22. We communicated the mailing to Kristin and sent photo copy of the envelopes

A "corrected" version of the 577 letter as directed by Kristin Lepper was mailed on 8/11/22. A copy of the "corrected" letter was uploaded to the portal.

*** Be advised that Coach House, Inc sells factory direct and has no dealer network. There is no dealer notification needed. ***.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : MAY 17, 2022 - NR

* NR - Not Reported