

Part 573 Safety Recall Report

22V-357

Manufacturer Name : Bigfoot Industries, Inc.

Submission Date : AUG 29, 2022

NHTSA Recall No. : 22V-357

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Bigfoot Industries, Inc.

Address : 4114 CROZIER ROAD
ARMSTRONG BRITISH COLUMBIA,
CANADA 00 V0E 1B6

Company phone : 250-546-2155

Population :

Number of potentially involved : 2

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Bigfoot RV 25B17FB

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Please see Dometic Corporation recall notice # 22E-021.

Bigfoot RV used and only uses Dometic model CE99-ZF.

Production Dates : MAR 01, 2022 - MAY 01, 2022

VIN Range 1 : Begin : 2GXTR1714NS020988 End : 2GXTR1714NS020988

☐ Not sequential

VIN Range 2 : Begin : 2GXTR1718NS020962 End : 2GXTR1718NS020962

☐ Not sequential

Description of Defect :

Description of the Defect : Recall 22E021, Dometic Corporation has identified the Model CE99-ZF cooktop have a potential defect. The burner control valve may have incurred abrasions, internally or externally, on the mating metal sealing surfaces of the burner control valve that may have led to leaks as noted in different European models, and could possibly lead to similar leak incidents in a limited number of US cooktop models as noted above.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Dometic states there is an increased risk of fire and injury. A detailed description of the potential safety-related defect is associated with the burner control valve where the valve stem is located directly behind the cooking knob of the cooktops. There is a potential for the gas leak behind the control knob to ignite and create a small pilot flame and present a possibility of a burn to the user.

Description of the Cause : Dometic has stated the burner control valve may have incurred abrasions,

internally or externally, on the mating metal sealing surfaces of the burner control valve that may have led to leaks.

Identification of Any Warning that can Occur : While being used the smell of gas may precede any ignition and the presence of flame.

Involved Components :

Component Name 1 : Cooktop

Component Description : Two burners and safety glass cover

Component Part Number : CE99-ZF

Supplier Identification :

Component Manufacturer

Name : Dometic Coporation

Address : 5155 Verdant Dr.
Elkhart Indiana 46516

Country : United States

Chronology :

Please see Dometic recall notification letter 22E-021.

Dometic handled and identified all initial investigations and testing to determine the recall and defect.

May 11, 2022 – received recall notification from NHTSA stating: In a report dated May 3, 2022, Dometic Corporation notified NHTSA that a safety defect exists in certain 2-burner Cooktops, model numbers CE99-ZF and PI8022.

May 18, 2022 – received a recall notification letter from Dometic via email, as well Dometic provided a list of serial numbers sold to Bigfoot affected by the recall

May 18, 2022 – internal review to determine which units were affected by said recall and/or in Bigfoot inventory in our stockroom

May 19, 2022 - contact the two dealers affected by said recall via email, identifying which units sold to them had been affected. As well, as to collect any missing customer info from the dealerships.

May 19, 2022 – draft owner letter submitted to recall portal

Recall remedies to be completed by Dometic.

No warranty claims or field/ service reports were reported to Bigfoot prior to the recall.

Zero deaths/injuries were reported.

June 2, 2022 - owner notification letters mailed out

Description of Remedy :

Description of Remedy Program : Dometic will be providing replacements with newer cooktops that are not within the recall population. Remedy replacement will be completed at no cost to the end-user. The user will indicate that they have an affected cooktop and supply the serial number information to Dometic Corporation. The remedy replacement unit will be sent with instructions to complete the installation and functional verification at no cost to the end-user by a qualified RV technician. Reimbursement to the qualified RV technician will be provided once Dometic Corporation receives the recall response card and recalled unit documenting that the replacement has been made.

Dometic also will be proving replacements of inventory still

How Remedy Component Differs from Recalled Component : The replacement/exchange unit will have a completely different serial number outside of the recall population that will not have the defective burner control valve. The units will be visually the same to the end-user.

Identify How/When Recall Condition was Corrected in Production : See Dometic recall notice 22E021.

Recall Schedule :

Description of Recall Schedule : We will provide a completed list of affected units, with customer and dealer info as requested by them.

May 19, we will be contacting the two dealers affected by this recall, noting the unit's serial number sold to them.

On May 19 we will draft the customer notification letter and submit it o the portal. Once this has been confirmed we will send customers the recall notice and appropriate envelope. We will update the dates and any additional info as we continue through this process.

Planned Dealer Notification Date : MAY 19, 2022 - MAY 19, 2022

Planned Owner Notification Date : JUN 02, 2022 - JUN 02, 2022

* NR - Not Reported