

Part 573 Safety Recall Report

22V-345

Manufacturer Name : Vanguard National Trailer Corporation**Submission Date :** NOV 28, 2022**NHTSA Recall No. :** 22V-345**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Vanguard National Trailer Corporation

Number of potentially involved : 2

Address : 289 E. Water Tower Drive

Estimated percentage with defect : 100 %

Monon IN 47959

Company phone : 999

Vehicle Information :

Vehicle 1 : 2022-2022 Vanguard VIP - 53'

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : SAF Holland delivered 2 UXL40 suspensions with grease lube filled wheel-ends that may have suspect fill level of grease. These were then assembled into 2 trailers sold to Wal-Mart

Production Dates : OCT 12, 2021 - NOV 10, 2021

VIN Range 1 : Begin : 5V8VA5329NT215233 End : 5V8VA5320NT215331

☐ Not sequential**Description of Defect :**

Description of the Defect : Grease filled wheel-ends on SAF Holland purchased UXL40 suspensions (2ea.) may have incorrect level of grease added by SAF Holland

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect level of wheel-end lubrication can lead to wheel-end failure

Description of the Cause : per SAF Holland Recall 22E-014

Identification of Any Warning that can Occur : Per SAF Holland's filing on Recall 22E014

Involved Components :

Component Name 1 : AXLE ASSY DRESSED

Component Description : Axle assy' with fully dressed Wheel-End'

Component Part Number : SAF Holland p/n 1004300026950

Supplier Identification :

Component Manufacturer

Name : SAF Holland

Address : 1950 Industrial Blvd.

Muskegon Michigan 49443-0425

Country : United States

Chronology :

See SAF Holland Recall 22E-014. SAF Holland is the Manufacturer & our supplier for the suspensions in question. SAF Holland notified Vanguard verbally of the issue on 4/25/2022 of their recall for potential low wheel lube. Their actual notification letter was sent to wrong address & never delivered until late to me until late June once it was re-routed.

I then solicited SAF Holland as they had already begun & completed the remedy of inspection on these units starting back in 12/10/2021. After being alerted to this, I thought this had completed the notification task. After learning that this is not correct, and we as the OEM also needed to notify customer direct as this was an issue across multiple OEM supplied by SFA Holland.

As a result, my recall submission was then simply referencing the completion of the inspections engaged by SAF Holland.

In pursuing proof that the remedy was in fact completed, SAF Holland was not able to produce evidence that in fact the 2 SAF Holland suspensions under the Vanguard trailers units in question.

Upon learning this and not receiving any additional information form SAF Holland, I completed the notification letter as directed.

for Vanguard had been inspected. To date SAF Holland has not confirmed completion of the remedy which in turn lead to our customer notification letter. Our customer notification letter was sent directly to Walmart on 10/20/2022 via certified mail. We received certified mail acknowledgement that the notification letter was received on 10/28/22 by Mr. Randall Stafford @ Walmart.

Description of Remedy :

Description of Remedy Program : See SAF-Holland Recall 22E-014. The Remedy is prescribed by the suspension manufacturer & our supplier, SAF Holland. The remedy is outlined in SAF Holland literature # XL-AS20117SB-en-US. The remedy details an inspection of the lube level in the suspension wheel-ends and also includes additional repair information if needed for any replacement of components as determined by the individual unit's inspection results.

How Remedy Component Differs from Recalled Component : See SAF-Holland Recall 22E-014. The initial inspection of the suspension wheel end determines if the lube level is correct. If found correct, no other remedy is needed. If lube level was low, additional inspection of the wheel-end components are needed and directed by SAF Holland per their notification letter.

Identify How/When Recall Condition was Corrected in Production : This was not a Vanguard manufacturing issue and not part of our production line operations or sequences., This is a purchased/supplied item to Vanguard assembled /manufactured by SAF Holland.

Recall Schedule :

Description of Recall Schedule : No Dealer notifications are required for this issue as this was a Fleet Direct Sale. We have a reseller network but being this was a Fleet direct sale, no reseller(s) were involved and sold directly to Walmart. Customer notification letter was sent & received on 10/28/2022 via certified mail receipt @ Walmart.

Planned Dealer Notification Date : SEP 30, 2022 - OCT 19, 2022

Planned Owner Notification Date : OCT 19, 2022 - OCT 19, 2022

* NR - Not Reported