

Part 573 Safety Recall Report

22V-310

Manufacturer Name : Gulf States Toyota, Inc.**Submission Date :** MAY 06, 2022**NHTSA Recall No. :** 22V-310**Manufacturer Recall No. :** 22R1**Manufacturer Information :**

Manufacturer Name : Gulf States Toyota, Inc.

Address : 1375 Enclave Parkway

Houston TX 77077

Company phone : 713-744-3465

Population :

Number of potentially involved : 661

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Toyota 4Runner

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The affected vehicles received required labels that may have been printed from faulty ink ribbons.

Production Dates : DEC 21, 2021 - MAR 10, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2022-2022 Toyota Tacoma

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : GAS

Descriptive Information : The affected vehicles received required labels that may have been printed from faulty ink ribbons.

Production Dates : DEC 22, 2021 - MAR 09, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2022-2022 Toyota Highlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The affected vehicles received required labels that may have been printed from faulty ink ribbons.

Production Dates : DEC 22, 2021 - MAR 09, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2022-2022 Toyota Highlander Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : The affected vehicles received required labels that may have been printed from faulty ink ribbons.

Production Dates : JAN 06, 2022 - MAR 09, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : GST has identified a noncompliance with FMVSS 110 as the affected vehicles display a required load carrying capacity modification label installed by GST that does not meet the label requirements of FMVSS 110 S10 1(a). S10 1(a) requires that the load carrying capacity modification labels be legible, visible, permanent and moisture resistant. The labels on the affected vehicles may not be permanent and can become illegible as the text has the potential to transfer off the label.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : On the affected vehicles, the text on the load carrying capacity modification label may become illegible. In the worst case, a driver may unknowingly overload a vehicle, which may increase the risk of crash.

Description of the Cause : GST installed required load carrying capacity modification labels on affected vehicles printed from faulty ink ribbons.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 3/10/2022 during a routine audit, GST discovered that the ink on a load carrying capacity modification label installed on a vehicle was slightly smeared. GST immediately replaced all ink ribbons used for load carrying capacity labels and implemented testing to confirm the issue was not present on newly printed labels. GST also initiated an investigation of the ink smear issue noted during the audit. This included testing, audit of vehicle labels and discussions with the supplier. The investigation indicated that the issue was found on some labels processed by two label printers. GST reviewed the findings and information from the investigation and determined that the condition on required labels may constitute a noncompliance with the FMVSS 110 S10 requirement that labels be legible, visible, permanent and moisture resistant.

Description of Remedy :

Description of Remedy Program : GST will notify owners by mail of the noncompliance. The letter to owners will include a replacement load carrying capacity modification label for their vehicle and detailed replacement instructions. GST will also offer the replacement of this label at any Toyota dealer at no charge.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : When the potential condition was identified during a routine audit, GST immediately replaced all ink ribbon used for load carrying capacity labels and implemented testing to confirm the condition was not present on newly printed labels. GST also identified affected vehicles in production with faulty labels and affixed the appropriate replacement label.

Recall Schedule :

Description of Recall Schedule : Notification to dealers will be sent on or before May 20, 2022. GST expects the mailing of customer notifications letters to begin on or about June 27, 2022. A copy of the draft owner notification letter will be provided and dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : MAY 20, 2022 - MAY 20, 2022

Planned Owner Notification Date : JUN 27, 2022 - JUL 01, 2022

* NR - Not Reported