

Part 573 Safety Recall Report

22V-297

Manufacturer Name : Jayco, Inc.

Submission Date : JUN 02, 2022

NHTSA Recall No. : 22V-297

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 332

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2022 JAYCO CLASS A MOTORHOME PRECEPT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : JAYCO DETERMINED THE SCOPE FROM ITS PRODUCTION RECORDS. THE EXISTING HEAT SHIELD IS NOT DEFECTIVE. WE ARE ADDING ADDITIONAL SHIELDING TO EXTEND THE PROTECTION OFFERED BY THE HEAT SHIELD.

Production Dates : MAR 20, 2020 - APR 28, 2022

VIN Range 1 : Begin : 1F66F5DN0L0A02298 **End :** 1F66F5DNXN0A02179 **Not sequential**

Description of Defect :

Description of the Defect : The heat shield beneath the storage compartment and above the exhaust system needs to be extended to protect the storage compartment from the heat of the exhaust system. Without the extended heat shield the compartment may melt.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without proper shielding from the exhaust system heat, the storage compartment may melt, increasing the risk of a fire hazard.

Description of the Cause : The heat shield designed by Jayco is not large enough to protect the storage compartment from the heat of the exhaust system. Ford Emissions Certification requires that the Final Stage Manufacturer is responsible for providing thermal protection (e.g. underbody heat shields) for any structure and equipment added to the Incomplete Vehicle.

Identification of Any Warning that can Occur : Vehicle owners may notice elevated heat in the storage compartment or melting of the compartment.

Involved Components :

Component Name 1 : COMPARTMENT LINER

Component Description : COMPARTMENT,STOR 40.63X26.00X 96.88 ROCAS BLK

Component Part Number : 0241492

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

JAYCO MONITORS ITS COMPLAINTS AND WARRANTY CLAIMS AND NOTICED ELEVEN UNITS HAVE HAD A WARRANTY CLAIM FOR MELTING OF THE STORAGE COMPARTMENT. THE CLAIMS WERE MADE BETWEEN 9/4/2020 AND 3/24/2022.

AN INVESTIGATION WAS CONDUCTED.

April 11, 2022 the Warranty Incident Review Committee (WIRC) discussed this incident and elevated to the Corrective and Preventive Action Committee (CPAC).

April 20, 2022 CPAC met to discuss this incident and elevated this incident to the Safety Steering Committee (SSC).

On April 28, 2022 SSC met and voted that a safety recall was appropriate for this incident.

Description of Remedy :

Description of Remedy Program : The heat shield will be extended by a Jayco dealer to provide adequate protection for the storage compartment from the heat of the exhaust system.
Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA.
Jayco will notify affected retail owners and dealers. Jayco will file completion reports.

How Remedy Component Differs from Recalled Component : Units with the remedy will have an L-shaped extension added to the existing heat shield.

Identify How/When Recall Condition was Corrected in Production : April 2022 Jayco began installing the extended heat shield in production units.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : JUL 01, 2022 - JUL 01, 2022

Planned Owner Notification Date : JUL 01, 2022 - JUL 01, 2022

* NR - Not Reported