#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 22V-243

Manufacturer Name: Forest River, Inc.
Submission Date: MAY 20, 2022
NHTSA Recall No.: 22V-243
Manufacturer Recall No.: 51-1501



#### **Manufacturer Information:**

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 99,190

Address: 55470 CR 1

Estimated percentage with defect :  $100\,\%$ 

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2021-2022 Forest River Inc. Shockwave Toy Hauler

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice

from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 27, 2021 - APR 15, 2022

Vehicle 2: 2021-2022 Forest River Inc. Rockwood Lite Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR ☐ Not sequential Vehicle 3: 2022-2022 Forest River Inc. Aurora Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: AUG 13, 2021 - APR 20, 2022

Vehicle 4: 2021-2022 Forest River Inc. Sandstorm Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 15, 2021 - APR 14, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 5: 2021-2022 Forest River Inc. Stealth EVO Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 19, 2021 - APR 15, 2022

Not sequential

Vehicle 6: 2021-2022 Forest River Inc. XLR Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 12, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 7: 2021-2022 Forest River Inc. Cherokee Fifth Wheels and Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 02, 2021 - APR 21, 2022

NR

Vehicle 8: 2021-2023 Coachmen Leprechaun Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 14, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 9: 2021-2022 Forest River Inc. Ozark Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 17, 2021 - APR 18, 2022 End: NR VIN Range 1 : Begin : NR Not sequential

Vehicle 10 : Vehicle Type : Body Style :								
Power Train:	NR							
Descriptive Information:	On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it.  See Attached Spreadsheet for Model and Quantity							
Production Dates :	IIII 01 2021 - ΔΙ	PR 20 2022						
VIN Range 1:		NR	End: NR		☐ Not sequential			
Vehicle Type : Body Style : Power Train :	OTHER NR On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick							
	Disconnect installed on it. See Attached Spreadsheet for Model and Quantity							
<b>Production Dates:</b>								
VIN Range 1:	Begin:	NR	End: NR		■ Not sequential			

Not sequential

Vehicle 12: 2021-2022 Forest River Inc. Sabre Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates : JUL 13, 2021 - FEB 22, 2022 VIN Range 1 : Begin : NR End: NR Not sequential Vehicle 13: 2021-2022 Forest River Inc. Salem Fifth Wheels and Travel Trailers Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES **Body Style: OTHER** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 21, 2022

NR

Vehicle 14: 2021-2022 Forest River Inc. Prime Time Sanibel Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 23, 2021 - APR 20, 2022 VIN Range 1 : Begin : NR End: NR Not sequential Vehicle 15: 2021-2022 Coachmen Shasta Oasis Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 02, 2021 - MAR 16, 2022 End: NR Not sequential VIN Range 1 : Begin : NR

Not sequential

Vehicle 16: 2021-2022 Forest River Inc. East to West Silver Lake Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 20, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 17: 2021-2022 Coachmen Spirit Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 05, 2021 - FEB 17, 2022

NR

Vehicle 18: 2021-2022 Forest River Inc. Stealth Travel Trailers, Fifth Wheel and Toy Haulers

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 12, 2021 - APR 13, 2022

VIN Range 1 : Begin : NR End : NR

Vehicle 19: 2022-2022 Forest River Inc. Prime Time Tracer Travel Trailers

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

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2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 02, 2021 - APR 20, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 20: 2021-2022 Forest River Inc. Prime Time Crusader Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 16, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 21: 2021-2022 Forest River Inc. East to West Della Terra Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

See Attached Spreadsheet for Model and Quantity

Disconnect installed on it.

Production Dates: JUL 13, 2021 - APR 20, 2022

Not sequential

Vehicle 22: 2021-2022 Forest River Inc. Flagstaff Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 23: 2021-2022 Coachmen Freedom Express Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 13, 2021 - APR 20, 2022

NR

Not sequential

Vehicle 24: 2022-2023 Coachmen Freelander Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES **Body Style: OTHER** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 16, 2021 - APR 13, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 25: 2021-2022 Forest River Inc. Impression Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 19, 2022

NR

Vehicle 26: 2021-2022 Coachmen Adrenaline Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 25, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 27: 2021-2022 Forest River Inc. East to West Alta Travel Trailer Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 14, 2021 - APR 20, 2022

Vehicle 28: 2021-2022 Forest River Inc. Prime Time Lacrosse Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 12, 2021 - APR 19, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 29: 2021-2022 Forest River Inc. Prime Time Avenger Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 13, 2021 - MAR 29, 2022

Vehicle 30: 2021-2022 Coachmen Catalina Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates : JUL 14, 2021 - APR 19, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 31: 2021-2022 Forest River Inc. Cedar Creek Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 14, 2021 - APR 20, 2022

Vehicle 32:	2021-2022 Coachmen Apex Travel Trailers							
Vehicle Type :	TRAILERS							
Body Style :								
Power Train :	NR							
Descriptive Information :	On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it.  See Attached Spreadsheet for Model and Quantity							
D 1 D .	WW 40 0004 AP	D 40 0000						
Production Dates: JUL 13, 2021 - APR 19, 2022								
VIN Range 1:	Begin:	NR	End: NR		☐ Not sequential			
Vehicle 33: 2021-2022 Forest River Inc. Columbus Fifth Wheels								
Vehicle Type :								
Body Style :								
Power Train :								
		OCC began rev	viewing claim data	a from random Fo	orest River			
	On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it.  See Attached Spreadsheet for Model and Quantity							
Production Dates: JUL 14, 2021 - APR 20, 2022								
VIN Range 1:	Begin :	NR	End: NR		■ Not sequential			

Vehicle 34: 2021-2022 Forest River Inc. Vibe Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 19, 2021 - APR 21, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 35: 2022-2022 Forest River Inc. Wildcat Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JAN 07, 2022 - MAR 31, 2022

Not sequential

Vehicle 36: 2021-2022 Forest River Inc. Wildwood Fifth Wheels and Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 21, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 37: 2022-2022 Forest River Inc. Work and Play Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 30, 2021 - APR 04, 2022

NR

Not sequential

Vehicle 38: 2022-2022 Coachmen Cross Trail Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 30, 2021 - APR 19, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 39: 2022-2022 Coachmen Prism Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 29, 2021 - APR 12, 2022

NR

Vehicle 40: 2021-2022 Forest River Inc. Vengeance Fifth Wheels and Travel Trailers

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 02, 2021 - APR 20, 2022

VIN Range 1: Begin: NR End: NR

■ Not sequential

#### **Description of Defect:**

Description of the Defect: The LP gas systems Quick Disconnect(s) may be cracked or develop a crack

which will result in an LP leak.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Excessive LP gas leak may lead to an explosion and fire, which may lead to

property damage and personal injury.

Description of the Cause: A-2 Over tightening by the supplier of the quick disconnect into the assembly.

Per Flex-Tech - Possible contamination and/or porosity of the brass, which

leads to cracks.

Identification of Any Warning An operator may notice the smell of LP gas near the quick disconnect mounted

that can Occur: under the vehicle.

Component Name 1 : LP Quick Disconnect Component Description : LP Quick Disconnect

Component Part Number: 76290W

## **Supplier Identification:**

### **Component Manufacturer**

Name: Enerco Group Inc / Flex-Tech

Address: 4560 West 160th St.

Cleveland Ohio 44135

**Country: United States** 

# **Chronology:**

See Attached Document - 51-1501 Chronology

See Attached Document - 51-1501 Chronology V2

A-2 On April 27, 2022, Forest Rivers Office of Corporate Compliance amended this recalls' defect, cause of failure and remedy.

See Attached Document - 51-1501 Chronology V3 See Attached Document - 51-1501 Chronology V4

#### **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the Quick Disconnect(s) A-5 with an approved and listed Quick Disconnect and perform an LP Systems Leak Test.

What is the Forest River Customer Service Phone Number?

**CONTACT PHONE** 

EAST TO WEST CUSTOMER SERVICE (574) 264-6664 CATALINA CUSTOMER SERVICE (574) 825-6241

AURORA CUSTOMER SERVICE (574) 825-6327

APEX & SPIRIT CUSTOMER SERVICE (574) 825-8205

FREEDOM EXPRESS & WORK N' PLAY & ADRENALINE CUSTOMER

**SERVICE** (574) 825-6302

CHEROKEE, VENGEANCE, OZARK & SABRE CUSTOMER SERVICE (260)

499-2100

XLR CUSTOMER SERVICE (574) 642-0432

PRIME TIME CUSTOMER SERVICE (574) 825-1025 CEDAR CREEK CUSTOMER SERVICE (260) 593-4000

(574) 821-1487 COLUMBUS FIFTH WHEELS CUSTOMER SERVICE

COACHMEN CLASS C CUSTOMER SERVICE (574) 825-8602

ROCKWOOD & FLAGSTAFF CUSTOMER SERVICE (574) 642-8943

VIBE & IMPRESSION CUSTOMER SERVICE (574) 296-2084 COACHMEN CLASS A CUSTOMER SERVICE (574) 825-8212

PUMA CUSTOMER SERVICE (574) 642-0588

RAINIER, WILDCAT STEALTH & EVO CUSTOMER SERVICE (503)

831-5410

SALEM & WILDWOOD CUSTOMER SERVICE (574) 534-3167

SANDSTORM & SHOCKWAVE CUSTOMER SERVICE (909) 873-3777

SHASTA CUSTOMER SERVICE (574) 821-1311

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Forest River, Inc.

**Attn: Office of Corporate Compliance** 

PO Box 30

Middlebury, IN 46540

How Remedy Component Differs Enerco Group Inc / Flex-Tech - (216) 916-3000

from Recalled Component: 4560 West 160th St.

Cleveland, OH 44135

Involved Component - 76290W; Quick Disconnect

A-1 Replacement Component 76290W; Quick Disconnect. Replacement

will be the same part number, not to be torqued beyond 12 ft. lbs.

**A-1 Replacement Components** Fairview: PN: QD-GMRVC4-4F MB Sturgis: PN: MB104052 Ranger: PN: 2041-0002 LaSalle Bristol: PN: 10104052

A-5 Dealers/Service Centers are to replace the quick disconnect(s) with an

approved and listed quick disconnect.

Identify How/When Recall Condition On March 31, 2022, the supplier indicated that they had and were was Corrected in Production: conducting immediate and complete internal retraining. In addition, on April 5, 2022, Forest River began its own internal inspection process of the supplier's components.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. These vehicles must have the quick disconnect replaced with another manufacturer/suppliers quick disconnect before they may leave Forest River possession.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: MAY 23, 2022 - MAY 23, 2022 Planned Owner Notification Date: MAY 23, 2022 - MAY 23, 2022

\* NR - Not Reported