

Part 573 Safety Recall Report

22V-242

Manufacturer Name : Keystone RV Company

Submission Date : APR 13, 2022

NHTSA Recall No. : 22V-242

Manufacturer Recall No. : 22-431



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 248

Estimated percentage with defect : 3 %

Vehicle Information :

Vehicle 1 : 2022-2022 Crossroads Zinger

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All floor plans

Production Dates : MAR 01, 2022 - MAR 17, 2022

VIN Range 1 : Begin : 4YDTZRS26NS372358 End : 4YDTZRN23NS372605 ☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a furnace vent extension that may not have been installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the vent extension is not installed, an operating furnace can draw combustion air/carbon monoxide into the living area leading to an increased risk of personal injury or death.

Description of the Cause : The vent was not installed on random units by a new employee.

Identification of Any Warning that can Occur : The carbon monoxide detector will alarm.

Involved Components :

Component Name 1 : Furnace - Vent Panel - Exterior

Component Description : Furnace - Vent Panel - Exterior

Component Part Number : 637124

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/29/2022 – During a routine audit it was discovered that the exterior furnace vent panel was missing. Investigation opened. All affected Zinger units were put on hold and furnace vent was inspected.

4/7/2022 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is inspect the exterior vent to be sure that the exterior furnace vent panel was installed. If the exterior vent panel is not installed, the exhaust vent will need to be removed and an exterior vent panel is to be installed. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The exterior vent panel is missing and will need to be installed.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUN 01, 2022 - JUN 01, 2022

Planned Owner Notification Date : JUN 01, 2022 - JUN 01, 2022

* NR - Not Reported