

# Part 573 Safety Recall Report

## 22V-226

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** APR 06, 2022

**NHTSA Recall No. :** 22V-226

**Manufacturer Recall No. :** 66N5



### Manufacturer Information :

### Population :

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Number of potentially involved :** 6,553

**Address :** 3800 Hamlin Road

**Estimated percentage with defect :** 100 %

Auburn Hills MI 48326

**Company phone :** 1-800-893-5298

### Vehicle Information :

**Vehicle 1 :** 2022-2022 Volkswagen TIGUAN

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The recall population is made up of the vehicles that had the subject rear spoiler installed as a genuine Volkswagen accessory at the port or at an authorized Volkswagen dealer prior to initial retail sale, or the installations were otherwise made known to Volkswagen through proper channels. The recalled products differ from products that were not included in the recall because the non-recalled products did not have the subject rear spoiler installed at the time of initial retail sale. Subject rear spoilers installed as aftermarket accessories are covered by the Volkswagen equipment recall being filed concurrently with this campaign.

TIGUAN 1127

**Production Dates :** AUG 02, 2021 - DEC 07, 2021

**VIN Range 1 : Begin :** 3VV2B7AX4NM000340 **End :** 3VV4B7AX7NM048360  Not sequential

Vehicle 2 : 2018-2021 Volkswagen TIGUAN LWB

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** The recall population is made up of the vehicles that had the subject rear spoiler installed as a genuine Volkswagen accessory at the port or at an authorized Volkswagen dealer prior to initial retail sale, or the installations were otherwise made known to Volkswagen through proper channels. The recalled products differ from products that were not included in the recall because the non-recalled products did not have the subject rear spoiler installed at the time of initial retail sale. Subject rear spoilers installed as aftermarket accessories are covered by the Volkswagen equipment recall being filed concurrently with this campaign.  
TIGUAN LWB 5426

Production Dates : MAY 24, 2017 - SEP 30, 2021

VIN Range 1 : Begin : 3VV5B7AX7JM002591 End : 3VV3B7AX7MM160067  Not sequential

## Description of Defect :

**Description of the Defect :** Due to possible poor adhesion of the accessory rear spoiler to the vehicle body, there is a risk of the spoiler coming loose and falling off the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the spoiler falls from the vehicle, it can become a hazard on the roadway for other traffic. Posing a potential crash and injury risk to others.

**Description of the Cause :** The installation instructions that came with the accessory spoiler were not correct. As a result, there is a potential that the accessory spoiler was not adhered properly to the vehicle.

**Identification of Any Warning that can Occur :** Spoiler can become loose or separate from vehicle hatch.

## Involved Components :

Component Name 1 : Rear hatch spoiler

Component Description : Rear hatch spoiler accesory

Component Part Number : 5NA-071-644--C9A and 5NA-071-644--C9X

## Supplier Identification :

### Component Manufacturer

Name : Volkswagen de Mexico  
Address : Km. 116 Autopista Mexico-Puebla  
Puebla Foreign States 72700  
Country : Mexico

## Chronology :

October - November 01, 2021: Observation of an upward trend in spoiler warranty claims after review of the Q3 internal report.  
November 10, 2021: The topic was brought up in a meeting of the VWGoA Market Matter Review Group (MMRG). The MMRG discussion resulted in escalation of the topic to Volkswagen AG for further analysis.  
November 18, 2021: First meeting with the responsible departments at VW Zubehor and VW AG to discuss the topic.  
November 19, 2021: The rear hatch spoiler accessory option was made unavailable for new vehicles and aftermarket installations while the topic was being analyzed further.  
December 17, 2021: The VW Accessories group had a pre-alignment meeting with representative of Volkswagen Product Safety Committee.  
February 9, 2022: Reviewed results of lab analysis for adhesives and field failure modes.  
March 17, 2022: Topic presented to the VWM Product Safety Committee, which escalated the topic to the Volkswagen Brand Product Safety Committee to consider a recall.  
March 30, 2022: Volkswagen Product Safety Committee decided to conduct a safety recall.

As of 04/06/2022, Volkswagen is aware of 42 claims on this topic dated from 07/25/2018 through 12/16/2021.

## Description of Remedy :

Description of Remedy Program :	The accessory rear hatch spoiler will be replaced at no cost to customers. Volkswagen will offer a reimbursement plan under this recall.
How Remedy Component Differs from Recalled Component :	The recall remedy component can be distinguished from the recalled component because it is installed using the correct installation instructions. The remedy part is the same as the recalled part.
Identify How/When Recall Condition was Corrected in Production :	The recalled part was installed only as an accessory part. This part was never available as a series (production) part. November 19, 2021: The installation of the part as an accessory was stopped.

## Recall Schedule :

Description of Recall Schedule : Dealers/owners: On or before June 03, 2022

Planned Dealer Notification Date : JUN 03, 2022 - JUN 03, 2022

Planned Owner Notification Date : JUN 03, 2022 - JUN 03, 2022

\* NR - Not Reported