OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-217

Manufacturer Name: Piaggio Group Americas, Inc.

Submission Date: APR 05, 2022 NHTSA Recall No.: 22V-217 Manufacturer Recall No.: PP2ZZQ2201



Manufacturer Information:

Manufacturer Name: Piaggio Group Americas, Inc.

Address: 257 Park Avenue South

4th Floor New York NY 10010

Company phone: 949-645-0030

Population:

Number of potentially involved : 27 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2020-2021 Piaggio MP3 500 HPE

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Brake system inefficiency: the inefficiency is a consequence of an excessive stroke on

brake levers/pedal, and it occurs after an extended period of non-use.

We have received warranty claims from our dealer network that the front and in some cases rear brake levers have extended play after a prolonged period of inactivity. Excessive play on brake levers can cause reduced braking efficiency

consequently.

Introduction of dehydrogenation (DH) treatment on mass production, also confirmed

from the absence of warranties in the field.

The vehicles that are not affected have brake pipes with DH treatment.

Production Dates: JUL 10, 2020 - DEC 18, 2020

VIN Range 1: Begin: ZAPTA10X5L5000143 End: ZAPTA10XXM5000172 ✓ Not sequential

Description of Defect:

Description of the Defect: Brake system inefficiency: the inefficiency is a consequence of an excessive

stroke on brake levers/pedal, and it occurs after an extended period of stop.

FMVSS 1: 105 - Hydraulic and electric brake systems

FMVSS 2: 106 - Brake hoses

Description of the Safety Risk: An increase in the brake lever/pedal travel required to decelerate the vehicle

can cause reduced braking efficiency that could potentially cause loss of

control or a crash.

Description of the Cause: Non-conformity of the zinc plating surface treatment on the brake hose

terminals.

The hydrogen presents in the hose terminals is released as a bubble causing an

inefficiency on the brake system.

Identification of Any Warning Excessive stroke in the brake levers/pedal with low pressure could be found that can Occur: after long periods of inactivity.

Involved Components:

Component Name 1: NR

Component Description: NR

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: J.JUAN S.A

Address: Poligono Industrial Camí Ral

Gava Foreign States 8850

Country: Spain

Chronology:

Warranty monitoring; from 05/25/2021 there have been new warranties about to excessive play in the brake levers/pedal after the vehicle has been sitting for an extended period.

Description of Remedy:

Description of Remedy Program: REASON FOR THIS RECALL Piaggio has decided that a defect, which relates to motor vehicle safety, exists in a specific range of Piaggio scooters as noted below • 2020 MP3 500 HPE models • 2021 MP3 500 HPE models In the affected range, Piaggio has identified the possibility of a nonconformity in the zinc plating surface treatment on the brake hose terminal fittings. This can cause a chemical reaction with the brake fluid itself and result in excessive travel from the front or rear brake lever and pedal. This situation can cause limited braking and stopping ability and can lead to a loss of control or a crash. According to vehicle registration records, you are the owner of a vehicle that falls within this affected VIN range. WHAT WE WILL DO To address this situation, Piaggio will conduct a recall of the models within the affected VIN range. Piaggio, through the qualified dealer network will perform a complete brake system flush. This repair campaign will eliminate any potential safety risk. The work required by this recall may be completed by your qualified Piaggio/Vespa dealer at no charge to you for the required parts and labor.

How Remedy Component Differs DH treatment on brake pipes. from Recalled Component:

was Corrected in Production:

Identify How/When Recall Condition Internal definite solution: DH treatment on brake pipes (from Jan-21)

Recall Schedule:

Description of Recall Schedule: We will post the technical bulletin for our dealers no later than

04/11/2022 and we will send the customer letters before or by

04/18/2022.

Planned Dealer Notification Date: APR 11, 2022 - APR 11, 2022 Planned Owner Notification Date: APR 18, 2022 - APR 18, 2022

^{*} NR - Not Reported