

Part 573 Safety Recall Report

22V-212

Manufacturer Name : Jayco, Inc.

Submission Date : MAR 31, 2022

NHTSA Recall No. : 22V-212

Manufacturer Recall No. : 9901575



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 196

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 JAYCO Whitehawk

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was determined by matching Jayco's production records to the dates that Patrick Industries told us they shipped alleged defective product to us.

Production Dates : FEB 08, 2022 - MAR 30, 2022

VIN Range 1 : Begin : 1UJBJOBR0N14G0239 **End :** 1UJBJOBTXN14C0164 Not sequential

Description of Defect :

Description of the Defect : 50A Shore Power Inlets (93379) by Patrick Distribution were not manufactured to specifications. Specifically, the lugs for the inlets in two shipment lots were produced using an excessively hard material that may prevent proper torquing of the lug to the required 20in/lbs.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the lugs on the shore cord inlet are loose (not properly torqued to 20 inch pounds) they may cause arcing and overheating. This may lead to a fire and personal injury.

Description of the Cause : The supplier produced the lugs using an excessively hard material that may prevent proper torqueing to the required 20 in/lbs.

Identification of Any Warning that can Occur : The owner may not have power in the unit or may smell smoke, particularly around the shore power inlet.

Involved Components :

Component Name 1 : 50 Amp Power Inlet

Component Description : 50 Amp Shore Power Inlet

Component Part Number : Patrick # 93379, Jayco # 0338168

Supplier Identification :

Component Manufacturer

Name : Patrick Industries

Address : PO Box 638

Elkhart Indiana 46515

Country : United States

Chronology :

On March 7, 2022 David Mihalick of Thor Industries emailed Jayco informing us that Patrick Industries alerted him to an issue with 50 Amp shore power inlets. The next day, Jayco received a copy of an email from Patrick industries providing details on shipments of suspect product to Jayco. All units affected on premises were placed on hold and repaired with the recall remedy.

On March 9, 2022 this incident was discussed at WIRC and elevated to CPAC.

On March 16, 2022 this incident was discussed at CPAC and elevated to SSC.

On March 24, 2022 SSC discussed this incident and voted to proceed with a recall.

Description of Remedy :

Description of Remedy Program : Inspect and/or replace the 50 amp shore power inlet. Repairs made prior to the recall will be handled in accordance with our General Reimbursement Plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : Remedied components will meet the torque spec of 20 inch pounds.

Identify How/When Recall Condition was Corrected in Production : In March 2022 all units affected on premises were placed on hold and repaired with the recall remedy.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : MAY 27, 2022 - MAY 27, 2022

Planned Owner Notification Date : MAY 27, 2022 - MAY 27, 2022

* NR - Not Reported