

# Part 573 Safety Recall Report

# 22V-156

**Manufacturer Name :** Roadtrek Inc.

**Submission Date :** MAY 24, 2022

**NHTSA Recall No. :** 22V-156

**Manufacturer Recall No. :** 2022-02



## Manufacturer Information :

**Manufacturer Name :** Roadtrek Inc.

**Address :** 20 Tyler Street

Cambridge 00 N1T0E4

**Company phone :** 519-745-1160

## Population :

**Number of potentially involved :** 9

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2020-2021 Roadtrek Inc SS Agile

**Descriptive Information :** On Mar 2, 2022 A customer contacted us concerned about tire wear on the front tires of his vehicle. The pursuant investigation discovered that the tire pressure label on the vehicle was incorrect. Tire pressure on the front was stated at 46 psi rather than 52 psi. This issue is specifically on the SS Agile model built on the Sprinter 2020 MY chassis before Nov 18, 2021

**Production Dates :** NOV 13, 2020 - NOV 18, 2021

## Description of Defect :

**Description of the Defect :** Tire pressure label states incorrect front tire pressure of 46 psi rather than the correct 52 psi.

**FMVSS 1 :** 138 - Tire pressure monitoring systems

**FMVSS 2 :** NR

**Description of the Safety Risk :** The incorrect front tire pressure could cause the vehicle control systems to malfunction increasing the risk of loss of control and possible injury.

**Description of the Cause :** tire pressure label incorrectly states the front tire pressure to 46 psi rather than the correct pressure of 52 psi

**Identification of Any Warning that can Occur :** uneven tire wear on the outside edge of the front tire tread

## Involved Components :

Component Name : tire pressure label

Component Description : label

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Roadtrek Inc

Address : 20 Tyler St.

Cambridge, Ontario Canada Foreign States N1T 0E4

Country : Canada

## Chronology :

On Mar 2, 2022 a customer contacted Roadtrek Customer Support asking about uneven tire wear on his front tires. The pursuant investigation lead to the realization that the front tire pressure stated on the tire pressure label was incorrect. The label specified the front tire pressure should be at 46 psi while the MB OEM label specified 52 psi. Internal documents were reviewed to identify what tire pressure labels were printed incorrectly and a date range of effected vehicles was established to identify the effected vehicles.

## Description of Remedy :

Description of Remedy Program : a new tire pressure label will be sent out to the owners of all of the effected vehicles for them to install on their vehicle.

How Remedy Component Differs from Recalled Component : The front tire pressure should be 52 psi not 46 psi

Identify How/When Recall Condition was Corrected in Production : The front tire pressure stated on the label was changed on Nov 18, 2021

## Recall Schedule :

Description of Recall Schedule : Dealer notification May 30 to June 3

Owner notification June 6 to 10

Planned Dealer Notification Date : MAY 30, 2022 - JUN 03, 2022

Planned Owner Notification Date : JUN 06, 2022 - JUN 10, 2022

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported