

Part 573 Safety Recall Report

22V-136

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : MAR 08, 2022

NHTSA Recall No. : 22V-136

Manufacturer Recall No. : CA#10050-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 964

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2010-2014 UNITY U24MB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WAS INSTALLED ON LATER UNITS. UNITS AFFECTED 367

Production Dates : JAN 25, 2010 - JUL 08, 2014

Vehicle 2 : 2010-2014 LIBERO L24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WERE INSTALLED ON UNITS. UNITS AFFECTED 92

Production Dates : JAN 25, 2010 - JUL 08, 2014

Vehicle 3 : 2010-2014 SERENITY S24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WERE INSTALLED ON LATER UNITS. UNITS AFFECTED 200

Production Dates : JAN 25, 2010 - JUL 08, 2014

Vehicle 4 : 2010-2014 UNITY U24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WERE INSTALLED ON LATER UNITS. UNITS AFFECTED 60

Production Dates : JAN 25, 2010 - JUL 08, 2014

Vehicle 5 : 2012-2014 UNITY U24IB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WAS INSTALLED ON LATER UNITS. UNITS AFFECTED 87

Production Dates : AUG 25, 2011 - JUL 08, 2014

Vehicle 6 : 2013-2014 UNITY U24TB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RML8555 FRIDGE INSTALLED AT THAT TIME. THE PROCESS WAS UPDATED AND HEAT DEFLECTORS WERE INSTALLED ON LATER UNITS. UNITS AFFECTED 158

Production Dates : JUL 01, 2012 - JUL 08, 2014

Description of Defect :

Description of the Defect : ON THE RML8555 TWO DOOR FRIDGE, THE EXHAUST IS DISCOLORING THE WOOD FRAMING AT THE REAR OF THE FRIDGE WHEN THE FRIDGE IS ON GAS / LP OPERATION

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IN THE EVENT THE FRIDGE WOULD EXHAUST FOR TOO LONG, THERE WOULD BE A POSSIBILITY THE WOOD FRAME COULD IGNITE AND CAUSE A FIRE AND BODILY INJURY.

Description of the Cause : THERE ARE NO HEAT DEFLECTORS INSTALLED ON THE WOOD FRAMES AT THE REAR OF THE FRIDGE

Identification of Any Warning that can Occur : THE WOOD FRAME WOULD SHOW SIGNS OF DISCOLORATION.

Involved Components :

Component Name : METAL HEAT DEFLECTOR

Component Description : METAL HEAT DEFLECTOR - 22 GUAGE GALVANIZED

Component Part Number : NO PART #

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

ON JANUARY 17,2022 A RETAIL OWNER CONTACTED THE CUSTOMER SERVICE AND WARRANTY INDICATING THAT THEY NOTICED WHEN THEY OPENED THE UPPER FRIDGE VENT THE WOOD FRAME SURFACES HAD SOME DISCOLORATION DUE TO THE HEAT FROM THE EXHAUST WHEN USING THE LP SETTING. IT WAS NOTICED AT THAT TIME THAT THERE WERE NO HEAT DEFLECTORS INSTALLED ON THE WOOD SURFACES TO PROTECT FROM THE HEAT GENERATED BY THE GAS/ LP OPERATION.

Description of Remedy :

Description of Remedy Program : DEALERS AND RETAIL OWNERS WILL BE SENT A LETTER AND REQUESTED TO ORDER THE FRIDGE RECALL KIT (PART #0158-874 - 2 HEAT DEFLECTORS & SCREWS) AND WILL RECEIVE AN SOP (STANDARD OPERATING PROCEDURE) TO COMPLETE THE RECALL. RETAIL OWNERS WILL BE ADVISED TO CONTACT THEIR SELLING DEALER OR AN RV SERVICE CENTER TO HAVE THE RECALL KIT INSTALLED. THE RV SERVICE CENTER OR RETAIL OWNER WILL BE PAID DIRECTLY BY TRIPLE E RV. AN RV SERVICE CENTER OR RETAIL OWNER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIRS PRIOR TO THE NOTIFICATION.

How Remedy Component Differs from Recalled Component : TWO METAL HEAT DEFLECTORS WILL BE INSTALLED ON THE WOOD FRAMES OF THE FRIDGE CABINET, ONE ON THE LOWER FRAME AND ONE ON THE RIGHT HAND SIDE FRAME WHICH RUNS UP & DOWN.

Identify How/When Recall Condition was Corrected in Production :

ON JANUARY 17/2022 THE INFORMATION WAS PROVIDED TO THE RESEARCH & DEVELOPMENT TEAM AND WAS DECIDED THAT METAL HEAT DEFLECTORS SHOULD BE INSTALLED ON THE WOOD FRAME & WOOD CABINETRY / BAFFLE. A STANDARDIZED INSTALLATION PROCESS WAS NOT IN PLACE AT THE TIME THESE UNITS WERE MANUFACTURED FOR THE 2010 THRU TO 2014 MODEL YEARS. THIS PROCESS HAS SINCE BEEN UPDATED AND A CHANGE OF FRIDGE TO A DIFFERENT MODEL IN LATE 2018 TO EARLY 2021 MODEL YEARS.

Recall Schedule :

Description of Recall Schedule :

NOTIFICATION TO THE RETAIL OWNERS IS EXPECTED TO OCCUR MID TO LATE MARCH/2022.
NOTIFICATION TO THE DEALERS IS EXPECTED TO OCCUR MID TO LATE MARCH/2022.

Planned Dealer Notification Date : MAR 16, 2022 - APR 08, 2022

Planned Owner Notification Date : MAR 16, 2022 - APR 08, 2022

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported