

Part 573 Safety Recall Report

22V-135

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 14, 2022

NHTSA Recall No. : 22V-135

Manufacturer Recall No. : 51-1485



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,009

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Coachmen Catalina Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity

Production Dates : FEB 02, 2022 - MAR 01, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2022 Coachmen Aurora Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 08, 2022 - FEB 15, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2022-2022 Forest River Inc. Cardinal Fifth Wheel

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 21, 2022 - MAR 03, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2022-2022 Forest River Inc. Cherokee Fifth Wheel, Toy Hauler, and Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 02, 2022 - MAR 03, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2022-2022 Coachmen APEX Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 11, 2022 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2022-2022 Coachmen Freedom Express Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 24, 2022 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2022-2022 Forest River Inc. Sabre Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 02, 2022 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2022-2022 Coachmen Spirit Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 07, 2022 - FEB 10, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2022-2022 Forest River Inc. Vengeance Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 07, 2022 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2022-2022 Coachmen Work N Play Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 16, 2022 - FEB 22, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 11 : 2022-2022 Forest River Inc. XLR Toy Hauler Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the date range (February 2, 2022 through February 25, 2022), provided by the partner supplier. Forest River used records to identify internal option codes for 50AMP service vehicles, and standard 50AMP service vehicle builds to determine the scope. Please see attached spreadsheet for Models and Quantity.

Production Dates : FEB 18, 2022 - MAR 03, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : A substitution of material (due to lack of material) to make the lug which was a harder material than specified. This caused the stamping of the "Phillips Head" not be at the required specified depth therefore tool slippage may occur before the lug reaches the required torque of 20 inch pounds.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the lugs on the shore cord inlet are loose and wire(s) dislodge, the wire(s) may contact/short/arc. This may lead to a fire and personal injury.

Description of the Cause : A substitution of material (due to lack of material) to make the lug which was a harder material than specified.

Identification of Any Warning that can Occur : An operator may not have power in the vehicle. An operator may smell smoke.

Involved Components :

Component Name 1 : 50A Inlet

Component Description : RV065AB 50AMP Inlet, Black

Component Part Number : 93379

Supplier Identification :

Component Manufacturer

Name : Patrick Industries

Address : PO BOX 638
Elkhart Indiana 46515
Country : United States

Chronology :

On February 25, 2022, during a routine Corporate Quality Inspection of the manufacturing plant it was found that the 6AWG wire that connects to the rear of the 50AMP shore power inlet may be loose. During investigation ending on March 3, 2022, it was determined by the partner supplier that a substitution of material (due to lack of material) to make the lug which was a harder material than specified. This caused the stamping of the "Phillips Head" not be at the required specified depth.

On March 4, 2022, Forest River's Corporate Recall Committee voted to recall.

On March 14, 2022 The quantity of vehicles was updated due to a clerical error from 991 to 1,009. All Models and Quantities on the attached document are correct.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The remedy will be to replace the shore cord inlet.

What is the Forest River Customer Service Phone Number?

Catalina & Aurora (574) 825-8657

APEX (574) 825-8205

Freedom Express & Work n Play (574) 825-6302

Cardinal (574) 296-7700

Cherokee and Vengeance (260) 499-2100

Sabre (574) 642-2100

XLR (574) 642-0432

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address: Catalina, Aurora, APEX, Freedom Express and Work n Play

Forest River, Inc.

Attn: Warranty Manager

423 N Main St.

Middlebury, IN 46540 Cardinal

Forest River, Inc.

Attn: Warranty Manager

3603 S. Nappanee St.

Elkhart, IN 46517 Cherokee and Vengeance

Forest River, Inc.

Attn: Warranty Manager

1500 N Detroit St.

LaGrange, IN 46761 Sabre

Forest River, Inc.

Attn: Warranty Manager

2577 E Kercher Rd

Goshen, IN 46528 XLR

Forest River, Inc.

Attn: Warranty Manager

2421 Century Dr.

Goshen, IN 46528

How Remedy Component Differs from Recalled Component : The inlet's wires will be tightened properly.
Patrick Industries - 800-331-2151
P.O. Box 638
Elkhart, IN 46515

P/N, Name, Description 93379 (RV065AB 50A Inlet, Black)

Identify How/When Recall Condition was Corrected in Production : On March 1, 2022, the manufacturing plant inspected and remedied all vehicles in control of the plant by using 50AMP inlets from the partner supplier that are known to be good.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 18, 2022 - APR 18, 2022

Planned Owner Notification Date : APR 18, 2022 - APR 18, 2022

* NR - Not Reported