

# Part 573 Safety Recall Report

## 22V-079

**Manufacturer Name :** Autocar, LLC

**Submission Date :** FEB 11, 2022

**NHTSA Recall No. :** 22V-079

**Manufacturer Recall No. :** DC-2201



### Manufacturer Information :

**Manufacturer Name :** Autocar, LLC

**Address :** 551 S WASHINGTON STREET  
HAGERSTOWN IN 47346

**Company phone :** 7654895499

### Population :

**Number of potentially involved :** 132

**Estimated percentage with defect :** 13 %

### Vehicle Information :

**Vehicle 1 :** 2020-2022 Autocar Legend

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** All Legend products manufactured with the suspect grille bezels are included.

**Production Dates :** MAY 16, 2019 - NOV 03, 2021

**VIN Range 1 : Begin :** 516CC6GH3LC230891 **End :** 5VCCCLEG7NC239016  Not sequential

### Description of Defect :

**Description of the Defect :** The grille bezel can become detached from the vehicle.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the grille bezel becomes detached from the vehicle, the grille bezel could become road debris, resulting in an increased risk of property damage, personal injury or a crash.

**Description of the Cause :** The grill structures received were 1.3 mm thinner than the design specification and the method of attachment does not tolerate the stresses imposed on the part.

**Identification of Any Warning that can Occur :** An audible rattle from the grille area and or visually loose grille bezel.

### Involved Components :

Component Name 1 : Grille Bezel

Component Description : Grille Bezel

Component Part Number : A6720068-001

Component Name 2 : Grille Bezel

Component Description : Grille Bezel

Component Part Number : A6720072-001

Component Name 3 : Grille Bezel

Component Description : Grille Bezel

Component Part Number : A6720074-001

Component Name 4 : Grille Bezel

Component Description : Grille Bezel

Component Part Number : A6720079-001

## Supplier Identification :

### Component Manufacturer

Name : Spencer Industries Inc.

Address : 902 Buffaloville Rd.

Dale Indiana 47523

Country : United States

## Chronology :

September 2021, Autocar personnel identified a grille bezel detached and an internal investigation was initiated, various vendors (not related to failure) were consulted in an effort to determine the root cause. October 2021 through January 2022 Autocar conducted tests to measure stress and vibration and the addition of mechanical fasteners were implemented into production. February 4, 2022 the findings were presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary safety recall.

**Description of Remedy :**

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner and will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : The grille bezel will be retained with mechanical fasteners.

Identify How/When Recall Condition was Corrected in Production : Mechanical fasteners were implemented and a clean point established for production, November 2021

**Recall Schedule :**

Description of Recall Schedule : Dealer and customer notifications will begin April 11, 2022 and end April 12, 2022.

Planned Dealer Notification Date : APR 11, 2022 - APR 12, 2022

Planned Owner Notification Date : APR 11, 2022 - APR 12, 2022

\* NR - Not Reported