

# Part 573 Safety Recall Report

## 22V-077

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** DEC 12, 2024**NHTSA Recall No. :** 22V-077**Manufacturer Recall No. :** Z11**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 16,741

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2018 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

**Descriptive Information :** Some 2017-2018 MY Chrysler Pacifica Plug-In Hybrid Electric Vehicles ("PHEVs") have experienced fires that may have originated at the center of the vehicle underbody where the high voltage ("HV") battery pack assembly is located. The defect has not yet been identified and the root cause of these fires is still being investigated.

The potentially affected vehicle production period began on August 12, 2016, when production of Chrysler Pacifica PHEVs began, and ended on August 7, 2018, when 2018 MY production ended. The suspect population was determined using vehicle manufacturing records.

Similar vehicles not included in this recall are not PHEVs, or were built after the suspect vehicle production period.

Production Dates : AUG 12, 2016 - AUG 07, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** A vehicle may experience a fire potentially originating in the center of the vehicle underbody with the ignition in the "OFF" mode.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : Hybrid Battery Pack Assembly

Component Description : Please see attached supplemental information titled "FCA US LLC Z11 Involved Component Part Numbers Chrysler Pacifica PHEV Battery Pack Assembly - 02212022.pdf"

Component Part Number : See attached document referenced above for Chrysler Pacifica PHEV battery pack assembly part numbers

## Supplier Identification :

### Component Manufacturer

Name : LG Energy Solutions Michigan, Inc.

Address : 1 LG Way  
Holland Michigan 49423

Country : United States

## Chronology :

- On August 31, 2021, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance organization opened an investigation as a result of detecting a potential trend in fires in certain Chrysler Pacifica PHEVs.
- From September 2021, to January 2022, FCA US repurchased two vehicles for origin and cause investigation. The cause of these fires is under investigation.
- As of February 4, 2022, FCA US is aware of ten additional fires. The cause of these fires is under investigation.
- As of February 4, 2022, FCA US has identified five customer records, zero warranty claims, and 12 field reports potentially relating to this issue for all markets with dates of receipt ranging from April 23, 2019, to December 14, 2021.
- As of February 4, 2022, FCA US is not aware of any accidents or injuries potentially relating to this issue for all

markets.

- On February 6, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.
- As of February 21, 2022, FCA US has not made a determination of whether the HV battery pack assembly is defective and/or the root cause of these fires.

## Description of Remedy :

Description of Remedy Program : Z11 (NHTSA Recall ID 22V-077) has been superseded by 73B (NHTSA Recall ID 24V-538).

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Remedy is updated BPCM software to monitor battery pack assembly operational status for conditions that could lead to a fire in the battery pack assembly. FCA US will inspect and, if necessary, replace the battery pack assembly. Root cause is unknown.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*09/22/2022: FCA US will notify dealers and begin mailing Final Owner Letters on or about 10/11/2022.

\*\*02/11/2022: FCA US will notify dealers and begin notifying owners on or about 04/02/2022.

Planned Dealer Notification Date : APR 02, 2022 - APR 02, 2022

Planned Owner Notification Date : APR 02, 2022 - APR 02, 2022

\* NR - Not Reported