

Part 573 Safety Recall Report

22V-076

Manufacturer Name : Thor Motor Coach**Submission Date :** FEB 10, 2022**NHTSA Recall No. :** 22V-076**Manufacturer Recall No. :** RC000255**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 148

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2022-2022 Thor Motor Coach ACE

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2022 Ace, Freedom Traveler, Hurricane, and Windsport units, the ladder may have been installed on the incorrect side of the motorhome.

- The ladder will be installed correctly on the rear of the motorhome.

-19 ACE units are included in the recall scope.

Production Dates : NOV 29, 2021 - JAN 21, 2022

VIN Range 1 : Begin : 1F65F5DN0M0A16327 End : 1F66F5DNXM0A15450 Not sequential

Vehicle 2 : 2022-2022 Thor Motor Coach Freedom Traveler

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2022 Ace, Freedom Traveler, Hurricane, and Windsport units, the ladder may have been installed on the incorrect side of the motorhome.

- The ladder will be installed correctly on the rear of the motorhome.

-15 Freedom Traveler units are included in the recall scope.

Production Dates : NOV 29, 2021 - JAN 21, 2022

VIN Range 1 : Begin : 1F65F5DN0M0A16327 End : 1F66F5DNXM0A15450 Not sequential

Vehicle 3 : 2022-2022 Thor Motor Coach Hurricane
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2022 Ace, Freedom Traveler, Hurricane, and Windsport units, the ladder may have been installed on the incorrect side of the motorhome.
- The ladder will be installed correctly on the rear of the motorhome.
-65 Hurricane units are included in the recall scope.

Production Dates : NOV 29, 2021 - JAN 21, 2022

VIN Range 1 : Begin : 1F65F5DN0M0A16327 End : 1F66F5DNXM0A15450 Not sequential

Vehicle 4 : 2022-2022 Thor Motor Coach Windsport
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : GAS

Descriptive Information : -It has been discovered that on certain model year 2022 Ace, Freedom Traveler, Hurricane, and Windsport units, the ladder may have been installed on the incorrect side of the motorhome.
- The ladder will be installed correctly on the rear of the motorhome.
-49 Windsport units are included in the recall scope.

Production Dates : NOV 29, 2021 - JAN 21, 2022

VIN Range 1 : Begin : 1F65F5DN0M0A16327 End : 1F66F5DNXM0A15450 Not sequential

Description of Defect :

Description of the Defect : Rear ladders may have been installed on the wrong side on the motorhome. A visual inspection of ladder position can be done to determine if it is installed on the correct side.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a person were to use the ladder while incorrectly installed, it would have the potential to break off motorhome. This could lead to property damage and/or personal injury.

Description of the Cause : Ladders were incorrectly installed during production and potentially not reinforced to the backers on the rear caps.

Identification of Any Warning that can Occur : A visual inspection the rear of the unit to determine if the ladder is installed on the correct side. Also, if the ladder is loose or you can see screws backing out.

Involved Components :

Component Name 1 : LADDER, REAR LH

Component Description : 113" X 27" X 11-1/4", TFM7120, 7 STEP, RIGHT SIDE, BLACK

Component Part Number : 0484224

Component Name 2 : LADDER, REAR

Component Description : 113" X 19" X 11-1/4", TFM6768, 7 STEP, RIGHT SIDE, BLACK

Component Part Number : 0476987

Component Name 3 : LADDER, REAR

Component Description : 98-3/4" X 24-1/4" X 11-1/4", TFM5091, 6 STEP, BLACK

Component Part Number : 0397793

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

1/19/2022 During a production inspection at Plant 750A, Engineering found two units that had the rear ladder installed on the incorrect side. An inspection was performed on all units still at Thor Motor Coach to determine if there were additional units with a similar issue.

1/20/2022 Inspection on all units still at TMC began to determine if there is an issue with additional units.

2/1/2022 Inspections on units still at TMC were completed and determined that there were units in the field that could potentially be affected. It was determined after further investigation that the installation issue is narrowed down to a specific timeframe of employment at the affected plant.

2/4/2022 TMC's Safety Committee met and determined a recall would be necessary.

Description of Remedy :

Description of Remedy Program : TMC will instruct dealers on how to inspect the motorhome for proper location of the rear ladder and reinforce in its current location or relocate as needed based on floorplan. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : The ladder will be installed correctly on the rear of the motorhome.

Identify How/When Recall Condition was Corrected in Production : The issue was found on January 19, 2022 in production and corrected at that time.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 10, 2022 - APR 10, 2022

Planned Owner Notification Date : APR 10, 2022 - APR 10, 2022

* NR - Not Reported