

Part 573 Safety Recall Report

22V-015

Manufacturer Name : Keystone RV Company

Submission Date : JAN 17, 2022

NHTSA Recall No. : 22V-015

Manufacturer Recall No. : 22-419



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 407

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Keystone Alpine

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Models with collapsible ladder.
Alpine models unit count 210

Production Dates : NOV 01, 2021 - DEC 15, 2021

VIN Range 1 : Begin : 4YDFALU24NE780466 **End :** 4YDFALU22NE780675 Not sequential

Vehicle 2 : 2022-2022 Keystone Avalanche

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Models with collapsible ladder.
Avalanche model unit count 197

Production Dates : NOV 01, 2021 - DEC 15, 2021

VIN Range 1 : Begin : 4YDFAVS2XNE760480 **End :** 4YDFAVV24NE760678 Not sequential

Description of Defect :

Description of the Defect : It has been decided the vehicles in this recall population may have been manufactured with the exterior collapsible ladder not properly secured to the rear wall of the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the ladder is not fastened securely to the rear wall, it may pull loose from

Description of the Safety Risk : the vehicle while an individual is utilizing the ladder, leading to an increased risk of personal injury.

Description of the Cause : The ladder may have been installed in the incorrect location.

Identification of Any Warning that can Occur : The collapsible ladder is loose.

Involved Components :

Component Name 1 : Collapsible Ladder

Component Description : Ladder - Collapsible - 106 1/2" - Black

Component Part Number : 689965

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

12/15/2021 – Report was made by engineering during an audit on the production line that ladders were mounted in the wrong location. Yard put on hold. Investigation opened.

12/20/2021 – 1/3/2022 – all plants closed.

1/6/2022 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit scope and range.

1/13/2022 – Investigation concluded scope and range determined.

Description of Remedy :

Description of Remedy Program : The remedy is to properly attach the ladders to a backer in the rear wall. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The collapsible ladder, part number 689965, will be properly attached.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAR 11, 2022 - MAR 11, 2022

Planned Owner Notification Date : MAR 11, 2022 - MAR 11, 2022

* NR - Not Reported