

Part 573 Safety Recall Report

22V-003

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 02, 2022

NHTSA Recall No. : 22V-003

Manufacturer Recall No. : 203-1454



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,097

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Aurora Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : This scope includes all vehicles since the inception, except for those that are subject to recall 21V828, of which this recall is an expansion.

2021 Aurora BART18BHS 140

2022 Aurora BART18BHS 126

Total - 266

Production Dates : NOV 04, 2020 - DEC 22, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2021-2022 Coachmen Coachmen Catalina Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : This scope includes all vehicles since the inception, except for those that are subject to recall 21V828, of which this recall is an expansion.

2021 Catalina BCAT184BHS 430

2022 Catalina BCAT184BHS 401

Total 831

Production Dates : NOV 04, 2020 - DEC 22, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The manufacturing plant did not seal the panel, which isolates the furnace from the cooktop resulting in an inverted cooktop flame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the cooktop being isolated from the furnace may cause negative air pressure, resulting in an inverted cooktop flame, which leads to potentially causing the propane supply line to fail, which may lead to fire, property damage or personal injury.

Description of the Cause : The manufacturing plant did not seal the panel, which isolates the furnace from the cooktop.

Identification of Any Warning that can Occur : An operator may see an inverted flame on the cooktop.

Involved Components :

Component Name 1 : cooktop

Component Description : cooktop

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

A routine Corporate Quality Control Audit discovered the issue in manufacturing, on October 1, 2021. On October 8, 2021, the manufacturing plant contacted OCC and an investigation was opened into this concern. On October 20, 2021, OCC and the manufacturing plant were able to isolate and identify vehicles involved.

On January 5, 2022, Forest River was made aware of additional vehicles that were manufactured before the original scope date of 21V828. OCC and the manufacturing plant then investigated further and found complaints of an inverted flame prior to the VINs given by manufacturing.

A-2 – Updating this chronology to reflect two claims that we received to support the expansion of recall 21V828.

Claim 884982 received on 1/3/2022 and Claim 882558 received on 1/5/2022 with an inverted flame.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to seal the furnace from the cooktop.

What is the Forest River Customer Service Phone Number? (574)
825-8657

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main St
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : The panels' edges around the furnace will now be sealed.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began sealing the panels edges inside the cabinet between the cooktop and furnace the week of October 20, 2021.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 16, 2022 - FEB 16, 2022

Planned Owner Notification Date : FEB 16, 2022 - FEB 16, 2022

* NR - Not Reported