#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22E-085

Manufacturer Name: Meritor, Inc.

Submission Date: SEP 30, 2022

NHTSA Recall No.: 22E-085

Manufacturer Recall No.: C22AJ



#### **Manufacturer Information:**

Manufacturer Name: Meritor, Inc.

Address: 2135 West Maple Road

Troy MI 48084

Company phone: 248-435-1725

## **Population:**

Number of potentially involved : 1,601 Estimated percentage with defect : 100%

#### **Equipment Information:**

Brand / Trade 1: Meritor

Model: Front Non-Drive Steer Axle

Part No.: FL941 & MFS Series

Size: NR Function: Axle

Descriptive Information: This recall involves axles produced by Meritor using suspect tie rod clamps

supplied to Meritor between December 16, 2021 and May 16, 2022.

Production Dates: DEC 16, 2021 - MAY 16, 2022

## **Description of Defect:**

Description of the Defect: Based upon information provided by Meritor's supplier, due to a heat treat

issue, Meritor has determined that a population of tie rod clamps used in the manufacture of the subject axle population may be susceptible to cracking. Over time, a crack may lead to a complete fracture of the clamp, thereby reducing clamp load to the tie rod end. If both clamps on the tie rod were to fail, the cross tube could start to unscrew, vehicle alignment issues would evolve, and there is a potential for the tie rod end to separate from the cross tube. Separation is more likely to occur when tie rod loads are highest, which is

at slow vehicle speeds over rough terrain or turning maneuvers.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Separation of the tie rod end from the cross tube could result in partial loss of

vehicle steering capability, increasing the risk of a crash.

Description of the Cause: Excessive carbon caused by a damaged control board on one of four furnaces at

the supplier.

Identification of Any Warning The initial effect would be a vehicle out of alignment. If both clamps on the tie

that can Occur: rod cracked, the tube could rotate and result in a partial loss of steering

capability.

## **Involved Components:**

Component Name: Tie Rod Assembly

**Component Description: NR** 

Component Part Number: B1-3102N4850

Component Name: Tie Rod Assembly

Component Description: NR

Component Part Number: B1-3102R4854

Component Name: Tie Rod Assembly

Component Description: NR

Component Part Number: A1-3102S4855

## **Supplier Identification:**

#### **Component Manufacturer**

Name: ZF Group

Address: 12001 Tech Center Drive

Livonia Michigan 48150

**Country: United States** 

#### **Chronology:**

6/27/2022 - Meritor's supplier shared an 8D related to the supplier's investigation into cracks on tie rod clamps

7/5 - 7/29/2022 - Meritor's engineering team developed and finalized a technical position regarding the cracked clamps issue.

7/28/2022 - Meritor's PSAC council reviewed the technical position paper and decided to communicate the

issue to its customers as a customer satisfaction issue.

9/16/2022 - Autocar, LLC filed a Part 573 Defect Information Report (DIR) related to this condition. See Recall No. 22V697.

9/22/2022 - Navistar filed a Part 573 Defect Information Report related to this condition. See Recall No. 22V711.

9/30/2022 - Based upon the Part 573 DIRs submitted by Autocar and Navistar, Meritor decided to file this DIR in accordance with 49.C.F.R. 573.3(f).

Meritor is not aware of any accidents or injuries related to this condition.

#### **Description of Remedy:**

Description of Remedy Program: Meritor will work with affected vehicle manufacturers to replace suspect

tie rod clamps on the subject axles.

How Remedy Component Differs Replacement tie rod clamps will meet Meritor's specifications for heat

from Recalled Component: treatment.

Identify How/When Recall Condition The sub-supplier to Meritor's tier 1 supplier introduced metallurgical

was Corrected in Production : evaluation for excessive carburization for all heat treatment batches and an alarm was installed to alert operator if any deviating conditions occur.

The correction was completed 5/11/2022.

#### **Recall Schedule:**

Description of Recall Schedule: Meritor is filing this defect report in accordance with 49.C.F.R. 573.3(f)

based on the 573 Defect Reports filed by Autocar and Navistar. The recall schedule, including dealer notification and owner notification, will be managed by each affected OEM. If requested, Meritor will support the

OEM as needed.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date: NR - NR

#### **Purchaser Information:**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: Navistar

Address: 2701 Navistar Dr.

**Lisle IL 60532** 

Country: US

Company Phone: 3313325684

Name: Autocar

Address: 4680 Pinson Valley Parkway

Center Point AL 35215

Country: US

**Company Phone: 8799733486** 

Name: PACCAR

Address: 3200 Airport Road

Denton TX 76202

Country: US

Company Phone: 9402202760

Name: E-One

Address: 4161 SW 13th Street

Ocala FL 34474

Country: US

Company Phone: 3528615044

Name: Grove US LLC

Address: 1565 Buchanan Trail East

Shady Grove PA 17256

Country: US

Company Phone: 7175978121

Name: Pierce Manufacturing

Address: 2600 American Drive

Appleton WI 54912

Country: US

Company Phone: 9208323346

Name: Seagrave Fire Apparatus Division

Address: 105 East 12th Street

Clintonville WI 54929

Country: US

**Company Phone: 7158232141** 

Name: Spartan Fire

Address: 1541 Reynolds Rd

Charlotte MI 48813

Country: US

Company Phone: 5175884700

Name: DTNA

Address: 4747 North Avenue

Portland OR 97217

Country: US

**Company Phone:** 5037544439

<sup>\*</sup> NR - Not Reported