

Part 573 Safety Recall Report

22C-008

Manufacturer Name : JD E-Commerce America Limited

Submission Date : FEB 06, 2023

NHTSA Recall No. : 22C-008

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : JD E-Commerce America Limited

Address : 19900 Macarthur Blvd
Suite 660 Irvine CA 92612

Company phone : 946-932-0299

Population :

Number of potentially involved : 174

Estimated percentage with defect : 100 %

Child Restraint Information :

Make 1 : Marainbow

Model : Portable Infant Safe Seat

Seat Type :

Model No. : N/A

Platform Name / No. : NR

Brand Name : NR

Descriptive Information : The recall population was determined following discussions with NHTSA staff and a review of internal sales records. All Marainbow Portable Infant Safe Seats, as well as materially similar products which may suffer from the noted defects, are included in the recall. Materially similar products include: Portable Baby Infant Safe Seat Cover Baby Safety Convertible Car Seat; Portable Baby Infant Safe Seat Kids Car Seat; Thickened Portable Safety Car Seat for Children Aged 0-6; YDx Children Car Seat Breathable Adjustable Sandwich Mesh Anti-Slip Kids Safety Cushion; Portable Cartoon Kids Safety Car Seat Children Chairs Updated Version Thickening Baby Stroller Cushion; Pretty Comy Portable Cartoon Child Safety Car Seat Child Chair Updated Version Thickening Stroller Car Seat Cushion; QCTime Children Car Seat Breathable Adjustable Sandwich Mesh Anti-Slip Kids Safety Cushion; Child Car Seat Portable Folding Removable Waterproof Car Safe Seat; Twowood Children Car Seat Breathable Adjustable Sandwich Mesh Anti-Slip Kids Safety Cushion; Pretty Comy Portable Baby Infant Safe Seat Cover Childrens Chair Kids Car Seats Baby Safety Convertible Car Seat – Gray; Baby Safe Seat Infant Seat Cover Portable Baby Safety Seat Children's Chairs Kids Car Seats for Travel; Twowood Car Seat Comfortable Rust-Proof Car Supplies Booster Car Seat, and Farfi Car Seat Comfortable Rust-Proof Car Supplies Booster Car Seat. The number of products included in the recall is 174.

Production Dates : AUG 02, 2020 - MAY 07, 2022

Description of Noncompliance :

Description of the Noncompliance : According to a letter dated December 1, 2020, NHTSA determined that the Marainbow Portable Infant Safe Seat child restraint system contains deficiencies which "constitute possible noncompliance with FMVSS No. 213 S5.3.1(a), S5.3.2, S5.5, S5.6, S5.8, S5.9, and failure to file in accordance with 49 C.F.R. Part 566 and 49 C.F.R. Part 551."

FMVSS 1 : 213 - Child restraint systems

FMVSS 2 : NR

Description of the Safety Risk : The noted noncompliance does not affect the dynamic performance of the child restraints but the products may not have the required labeling as specified in S5.5, printed instructions as required by S5.6 or the product registration card as required by S5.8. The failure to provide the required information could result in caregivers using the CRS inappropriately and the failure to provide a mechanism for customers to register the CRS with a manufacturer increases the difficulty of locating customers in the event of a recall. Further, these child restraint systems were designed to be attached to the back and/or cushion which fails the requirements listed in S5.3.1(a). The CRS also lacks the ability to be installed using the methods required by S5.3.2 & S5.9 for a CRS of this type. Failure to comply with these safety standards may result in improper installation and increase the risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : Labels

Component Description : Required labeling under FMVSS No. 213, Section 5.5.

Component Part Number : N/A

Component Name : Printed Instructions

Component Description : Printed instructions required under FMVSS No. 213, Section 5.6.

Component Part Number : N/A

Component Name : Registration Card

Component Description : Registration card required under FMVSS No. 213, Section 5.8.

Component Part Number : N/A

Component Name : Installation Method

Component Description : Seat attachment and anchorage system attachment required under FMVSS No. 213, Sections 5.3.1 (a), 5.3.2, and 5.9.

Component Part Number : N/A

Component Name : Manufacturer Information

Component Description : Manufacturer information required under 49 C.F.R. Parts 566 and 551.

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Please see supplemental table.

Address : NR

NR

Country : NR

Chronology :

JD E-Commerce America Limited ("Joybuy Express") received a cease and desist letter from NHTSA on May 3, 2022. On May 16, 2022, Joybuy Express confirmed that it ceased offers for sale in the United States of the products identified in NHTSA letter. On July 1, 2022, Joybuy Express agreed to conduct a voluntary recall. On December 29, 2022, Joybuy Express submitted a 573 Report to officially begin carrying out Recall No. 22C008.

Description of Remedy :

Description of Remedy Program : Please contact 1-302-426-4543 for more information about the recall. Joybuy Express will provide a full refund to all purchasers. To receive a refund, you must send visual proof of destruction of the car seat, such as photographs or a short video, to the following email: overseaservice@jd.com. Further, Joybuy Express will also refund any purchaser who, prior to the submission of this recall, incurred any expense to remedy any deficiency addressed in this recall.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : FEB 20, 2023 - FEB 20, 2023

Planned Owner Notification Date : FEB 20, 2023 - FEB 20, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported