



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 9, 2022

Mr. Kalmer Urm  
Asst. Director - Warranty  
Hino Motors Sales U.S.A., Inc.  
41280 Bridge Street  
Novi, MI 48375

NEF-107MR  
22V-898

**Subject:** Restricted Fuel Pickup Tube May Cause Engine Stall

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HINO/NE7A/2022-2023  
HINO/NJ7A/2022-2023  
HINO/NJ7B/2022-2023  
HINO/NV7A/2022-2023

**Mfr's Report Date:** December 6, 2022

**NHTSA Campaign Number:** 22V-898

**Components:**

FUEL SYSTEM, DIESEL:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 970

**Problem Description:**

Hino Motors Sales U.S.A., Inc. (Hino) is recalling certain 2022-2023 NE7A, NJ7A, NJ7B, and NV7A vehicles equipped with a 50-gallon fuel tank. The fuel pickup tube may contact the bottom of the tank, restricting the uptake of fuel to the engine.

**Consequence:**

Restricted fuel update can cause an engine stall, increasing the risk of a crash.

**Remedy:**

Dealers will replace the fuel tube, free of charge. Owner notification letters are expected to be mailed on February 3, 2023. Owners may contact Hino's customer service at 1-248-699-9390. Hino's number for this recall is AASJ0.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hino Motors Sales U.S.A., Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement