

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 7, 2022

Mr. Perry Bolick Proterra Operating Company, Inc. 1 Whitlee Ct. Greenville, SC 29607 NEF-107MR

22V-887

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Liquid in Battery Packs May Cause Fire

Dear Mr. Bolick:

This letter serves to acknowledge Proterra Operating Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

PROTERRA/CATALYST/2017-2019 PROTERRA/ROADRUNNER/2017-2019

Mfr's Report Date: November 30, 2022

NHTSA Campaign Number: 22V-887

#### **Components:**

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

Potential Number of Units Affected: 19

## **Problem Description:**

Proterra Operation Company, Inc. (Proterra) is recalling certain 2017-2019 Catalyst and Roadrunner transit buses. One or more battery packs may allow liquid to leak into and accumulate in the battery pack enclosure.

## **Consequence:**

The accumulation of liquid inside the battery pack enclosure increases the risk of a fire.

# Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed on January 1, 2023. Owners may contact Proterra's customer service at 1-864-438-0000.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



# Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Proterra Operating Company, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

