



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 2, 2022

Ms. Rachel Heineman
Quality & CI Manager
Marion Body Works Inc.
211 W Ramsdell Street
Marion, WI 54950

NEF-107MR
22V-871

Subject: Tie Rod Clamp Failure

Dear Ms. Heineman:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KME/PANTHER/2021-2023
SPARTAN FIRE/FC-94/2021-2023
SPARTAN FIRE/GLADIATOR/2021-2023
SPARTAN FIRE/METROSTAR/2021-2023

Mfr's Report Date: November 23, 2022

NHTSA Campaign Number: 22V-871

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 6

Problem Description:

Marion Body Works Inc. (Marion) is recalling certain 2021-2023 Spartan Fire Gladiator, MetroStar, FC-94 and KME Panther fire trucks. The tie rod clamps may have been improperly heat-treated, causing them to fail and allowing the tie rods to separate.

Consequence:

Tie rod separation can result in a sudden loss of steering, increasing the risk of a crash.

Remedy:

Dealers will replace both tie rod clamps, free of charge. Owner notification letters are expected to be mailed December 2022. Owners may contact Marion's customer service at 1-715-754-5261. Marion's number for this recall is 22V-778.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims. Please provide the date in which Marion decided to file a recall with NHTSA.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Marion Body Works Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement