



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 28, 2022

Nancy Stone  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd.  
MS 500-2C-10A  
Torrance, CA 90501

NEF-107ES  
22V-867

**Subject:** Rearview Camera May Fail

Dear Nancy Stone:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/RIDGELINE/2017-2019

**Mfr's Report Date:** November 23, 2022

**NHTSA Campaign Number:** 22V-867

**Components:**

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 117,445

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2017-2019 Ridgeline vehicles. Opening and closing the tailgate may break the rearview camera wiring harness, causing the rearview camera to fail.

**Consequence:**

An inoperative rearview camera can reduce the driver's rear visibility, increasing the risk of a crash.

**Remedy:**

Dealers will replace the rearview camera wiring harness, free of charge. Owner notification letters are expected to be mailed January 16, 2023. Owners may contact Honda's customer service at 1-888-234-2138. Honda's number for this recall is 6RW.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement