



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 10, 2022

Mr. Perry Bolick  
Proterra Operating Company, Inc.  
1 Whitlee Ct.  
Greenville, SC 29607

NEF-107MR  
22V-829

**Subject:** Interlock Override Switch Not Installed

Dear Mr. Bolick:

This letter serves to acknowledge Proterra Operating Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PROTERRA/ZX5/2022

**Mfr's Report Date:** November 7, 2022

**NHTSA Campaign Number:** 22V-829

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 3

**Problem Description:**

Proterra Operating Company, Inc. (Proterra) is recalling certain 2022 ZX5 transit buses. The interlock override switch was not installed during production.

**Consequence:**

Without the switch, the driver may be unable to override the interlock system and move the bus, necessitating the transfer of passengers to another bus and increasing the risk of injury.

**Remedy:**

Proterra will provide installation instructions and an interlock override switch, free of charge. Owner notification letters are expected to be mailed January 3, 2023. Owners may contact Proterra customer service at 1-864-438-0000.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Proterra Operating Company, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement