

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 3, 2022

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR 22V-815

**Subject:** Tire Pressure Loss Not Detected/FMVSS 138

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

AUDI/A3/2019-2020 AUDI/Q3/2019 VOLKSWAGEN/ATLAS/2019-2021 VOLKSWAGEN/ATLAS CROSS SPORT/2020-2021 VOLKSWAGEN/GOLF/2019-2020 VOLKSWAGEN/GOLF ALLTRACK/2019 VOLKSWAGEN/GOLF SPORTWAGEN/2019 VOLKSWAGEN/GOLF SPORTWAGEN/2019 VOLKSWAGEN/GTI/2019-2020 VOLKSWAGEN/JETTA/2019-2020 VOLKSWAGEN/TIGUAN/2019

Mfr's Report Date: November 3, 2022

NHTSA Campaign Number: 22V-815

### **Components:**

TIRES:PRESSURE MONITORING AND REGULATING SYSTEMS

**Potential Number of Units Affected:** 224,704

# **Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2019 Volkswagen Tiguan LWB, Golf Sportswagen A7, Golf Alltrack, Golf R GP, Audi Q3, Audi A3 Cabriolet, 2019-2020 Jetta NF, Jetta GLI, Golf GTI, Atlas, Golf A7, Audi A3, 2020-2021 Atlas Cross Sport, and 2021 Atlas FL vehicles. The tire pressure monitoring system may not detect an air pressure loss in adequate time when deflating occurs among all four tires simultaneously. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 138, "Tire Pressure Monitoring Systems."

# **Consequence:**

An undetected sudden loss of pressure in all four tires increases the risk of a crash.



## Remedy:

Dealers will update the TPMS software, free of charge. Owner notification letters are expected to be mailed December 30, 2022. Owners may contact Volkswagen's customer service at 1-800-893-5298 or Audi's customer service at 1-800-253-2834. Volkswagen's numbers for this recall are (Audi) 45J7, and (VW) 45J6 and 45J8.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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Enforcement

