



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 3, 2022

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-107DR  
22V-806

**Subject:** Inoperative Rearview Camera Display/FMVSS 111

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/A3/2022  
AUDI/A4/2022  
AUDI/A4 ALLROAD/2022  
AUDI/A5/2022  
AUDI/A5 CABRIOLET/2022  
AUDI/A6/2022  
AUDI/A6 ALLROAD/2021-2022  
AUDI/A7/2022  
AUDI/A8/2021-2022  
AUDI/E-TRON/2021-2022  
AUDI/E-TRON GT/2022  
AUDI/Q3/2022  
AUDI/Q7/2022  
AUDI/Q8/2022  
AUDI/RS Q8/2022  
AUDI/RS6/2022  
AUDI/RS7/2022  
AUDI/S3/2022  
AUDI/S4/2022  
AUDI/S5/2022  
AUDI/S5 CABRIOLET/2022  
AUDI/S6/2022  
AUDI/S8/2022  
AUDI/SQ7/2022  
AUDI/SQ8/2022

**Mfr's Report Date:** October 26, 2022

**NHTSA Campaign Number:** 22V-806



**Components:**

BACK OVER PREVENTION:DISPLAY FUNCTION

EQUIPMENT:ELECTRICAL:INFOTAINMENT:VIDEO (TOUCH)SCREEN/MONITOR/UNIT

**Potential Number of Units Affected:** 6,076**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021-2022 AUDI A8, A6 Allroad, E-TRON Quattro, 2022 S3, RSQ8, RS7, RS6 Avant, Q8, Q7, Q3, E-TRON Sportback Quattro, S5 Cabriolet, E-TRON GT, S5 Sportback, A7, A6, A5 Sportback, A5 Cabriolet, A4, A4 Allroad, A3, S8, SQ7, SQ8, S6, and S4 vehicles. The infotainment main unit may become damaged internally when the vehicle is shut off, resulting in an inoperative rearview camera display the next time the vehicle is started. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

**Consequence:**

An inoperative rearview camera display reduces the driver's rear visibility, increasing the risk of a crash.

**Remedy:**

Dealers will replace the infotainment main unit, free of charge. Owner notification letters are expected to be mailed December 25, 2022. Owners may contact Audi's customer service at 1-800-253-2834. Audi's number for this recall is 91Ei.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at [darishea.rollins@dot.gov](mailto:darishea.rollins@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement