



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 26, 2022

Ms. Pamela Tonglao  
Assistant General Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-107DR  
22V-782

**Subject:** Tie Rod Clamps Failure

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/T370/2023  
KENWORTH/T480/2023  
KENWORTH/T800/2023  
KENWORTH/T880/2023  
KENWORTH/W900/2023  
KENWORTH/W990/2023  
PETERBILT/348/2023  
PETERBILT/367/2023  
PETERBILT/389/2023  
PETERBILT/548/2023  
PETERBILT/567/2023

**Mfr's Report Date:** October 18, 2022

**NHTSA Campaign Number:** 22V-782

**Components:**

STEERING:LINKAGES:TIE ROD ASSEMBLY

**Potential Number of Units Affected:** 79

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2023 Peterbilt 348, 367, 389, 548, 567, and Kenworth T370, T480, T800, T800B, T880, W900B, and W990 vehicles. The tie rod clamps may have been improperly heat-treated, causing them to fail and allowing the tie rods to separate.

**Consequence:**

Tie rod separation can result in a sudden loss of steering, increasing the risk of a crash.

**Remedy:**

Dealers will replace both tie rod clamps, free of charge. Owner notification letters are expected to be mailed December 16, 2022. Owners may contact Kenworth's customer service at 1-425-828-5888 and Peterbilt's customer service at 1-940-591-4220. PACCAR's numbers for this recall are 22PBJ and 22KWJ.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

PACCAR Incorporated's contact for this recall will be Darishea Rollins who may be reached by email at [darishea.rollins@dot.gov](mailto:darishea.rollins@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement