



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 17, 2022

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DR
22V-753

Subject: Damaged Connecting Rod Bearings

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q5/2021-2023
VOLKSWAGEN/ATLAS/2022-2023
VOLKSWAGEN/ATLAS CROSS SPORT/2022-2023

Mfr's Report Date: October 7, 2022

NHTSA Campaign Number: 22V-753

Components:

ENGINE AND ENGINE COOLING:ENGINE:HARD PARTS INTERNAL/MECHANICAL

Potential Number of Units Affected: 74,067

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021-2023 Audi Q5 Sportback, Q5, 2022-2023 Volkswagen Atlas FL, and Atlas Cross Sport vehicles. The engine connecting rod bearings may become damaged, which can result in engine failure.

Consequence:

A damaged engine can result in engine failure and a stall, increasing the risk of a crash. If the engine failure causes an oil leak, this can (in rare cases) increase the risk of a fire.

Remedy:

Dealers will inspect and, if necessary, replace an affected engine, free of charge. Owner notification letters are expected to be mailed December 6, 2022. Owners may contact Volkswagen's customer service at 1-800-893-5298 and Audi's customer service at 1-800-253-2834. Volkswagen's numbers for this recall are 13i4 (VW) and 13i5 (Audi).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement