



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 13, 2022

Mr. Stephen Worrall
Bentley Motors, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 02116

NEF-107DM
22V-743

Subject: Blank Rearview Camera Image/FMVSS 111

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BENTLEY/BENTAYGA/2021-2022

Mfr's Report Date: October 5, 2022

NHTSA Campaign Number: 22V-743

Components:

BACK OVER PREVENTION:DISPLAY FUNCTION

Potential Number of Units Affected: 3,134

Problem Description:

Bentley Motors, Inc. (Bentley) is recalling certain 2021-2022 Bentayga vehicles. Due to a software error, the rearview camera image may be blank when the car is placed in reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A rearview camera screen that displays a blank image reduces the driver's view of what is behind the vehicle, increasing the risk of a crash.

Remedy:

Dealers will update the infotainment unit software, free of charge. Owner notification letters are expected to be mailed December 2, 2022. Owners may contact Bentley customer service at 1-800-877-6923. Bentley's number for this recall is RE22/29 (RC54).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Bentley Motors, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement