



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 12, 2022

Ms. Brandi Klepfer
Contract Manufacturer, LLC
950 I-30 East
Mount Pleasant, TX 75455

NEF-107MR
22V-738

Subject: Incorrect Size Axle Installed

Dear Ms. Klepfer:

This letter serves to acknowledge Contract Manufacturer, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CONTRACT MANUFACTURER/EQ14-17+3/2023
CONTRACT MANUFACTURER/EQ16-17+3/2023
CONTRACT MANUFACTURER/TH10-20BK4CR/2023
CONTRACT MANUFACTURER/TU10-20BK4CR/2023

Mfr's Report Date: October 4, 2022

NHTSA Campaign Number: 22V-738

Components:

SUSPENSION: MULTIPLE AXLE

Potential Number of Units Affected: 142

Problem Description:

Contract Manufacturer, LLC (Contract Manufacturer) is recalling certain 2023 LL TH10-20BK4CR, LL TU10-20BK4CR, LL EQ14-17+3, and LL EQ16-17+3 trailers. An incorrect size axle may have been installed that is not sufficient for the trailer's Gross Vehicle Weight Rating (GVWR).

Consequence:

An incorrect axle can become overloaded and break, increasing the risk of a crash.

Remedy:

Dealers will replace the axle, free of charge. Owner notification letters are expected to be mailed on December 2, 2022. Owners may contact Contract Manufacturer's customer service at 1-580-795-5536.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Your company must amend the estimated date(s) for which it will notify owners regarding this safety recall to ensure that all owners are notified within 60 days. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 report being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Contract Manufacturer, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement