

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 6, 2022

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Fresh Water Tank May Dislodge

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

FOREST RIVER/OZARK/2021-2022 FOREST RIVER/SALEM/2021-2022 FOREST RIVER/WILDWOOD/2021-2022

Mfr's Report Date: September 30, 2022

NHTSA Campaign Number: 22V-729

# **Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:PLUMBING:POTABLE:STORAGE TANK

**Potential Number of Units Affected:** 5,168

#### **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2021-2022 Salem, Wildwood, and Ozark travel trailers. The fresh water tank may dislodge from the vehicle and fall to the ground when full or overfilled.

# **Consequence:**

A tank falling to the ground while in transit can become a road hazard and increase the risk of a crash.

#### Remedy:

Dealers will inspect the fresh water tank for straps. and install straps as necessary, free of charge. Owner notification letters are expected to be mailed November 9, 2022. Owners may contact at Forest River Customer Service at 1-574-534-3167. Forest River's number for this recall is 72-1559.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

22V-729

# Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

