



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 5, 2022

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-107KL
22V-728

Subject: Improperly Tightened Axle U-Bolts

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/REDWOOD/2021-2022
DUTCHMEN/VOLTAGE/2021-2022
DUTCHMEN/YUKON/2021-2022

Mfr's Report Date: September 30, 2022

NHTSA Campaign Number: 22V-728

Components:

SUSPENSION:FRONT:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE
SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE

Potential Number of Units Affected: 721

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2021-2022 Crossroads Redwood, Dutchmen Voltage, and Yukon trailers. The U-bolts on the axles may have been improperly tightened, causing the bolts to loosen and the axle to slide.

Consequence:

A sliding axle can result in a loss of vehicle handling and control, increasing the risk of a crash.

Remedy:

Dealers will tighten the axle spring U-bolts, free of charge. Owner notification letters are expected to be mailed November 17, 2022. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 22-436. This recall expands NHTSA recall number 21V-015.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement