

September 15, 2022

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC 13470 International Parkway Jacksonville, FL 32218

Subject: Disabled ABS & Stability Control System

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MERCEDES-BENZ/GLB250/2021

Mfr's Report Date: September 12, 2022

NHTSA Campaign Number: 22V-679

Components: ELECTRONIC STABILITY CONTROL:CONTROL MODULE

Potential Number of Units Affected: 4

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2021 GLB250 vehicles. The Electronic Stability Program (ESP) unit may be damaged, which can result in disabled anti-lock brakes (ABS), disabled electronic stability control (ESC), and an electrical short circuit.

Consequence:

Disabled anti-lock brakes and electronic stability control can increase the risk of a crash or injury. An electrical short circuit increases the risk of a fire.

Remedy:

Dealers will replace the ESP unit, free of charge. Owner notification letters are expected to be mailed November 11, 2022. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107ES 22V-679

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

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Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

