

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 1, 2022

Ms. Tiffani Torgeson Manager Compliance and Regulatory Affairs Daimler Truck North America, LLC 4747 N Channel Ave Portland, OR 97217

Subject: Hood Bezel Covers May Detach

Dear Ms. Torgeson:

This letter serves to acknowledge Daimler Truck North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

WESTERN STAR/47X/2020-2023 WESTERN STAR/49X/2020-2023

Mfr's Report Date: August 29, 2022

NHTSA Campaign Number: 22V-654

**Components:** 

STRUCTURE:BODY:HOOD

Potential Number of Units Affected: 4.006

### **Problem Description:**

Daimler Truck North America, LLC (DTNA) is recalling certain 2020-2023 47X and 49X vehicles. The hood bezel covers may detach.

## **Consequence:**

Detached hood bezel covers may cause a road hazard and increase the risk of a crash.

## Remedy:

Dealers will remove and replace the hood bezel covers, as necessary, free of charge. Owner notification letters are expected to be mailed October 28, 2022. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-951.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES

22V-654

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Truck North America, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

